IN THE DISTRICT COURT OF GUAM

UNITED STATES OF AMERICA,) CIVIL CASE NO. 02-00022

Plaintiff,) RE: STATUS HEARING

v.) QUARTERLY REPORT OF THE RECEIVER
)

GOVERNMENT OF GUAM,)

JULY 10, 2008

Defendant.)





Presented to

Chief Judge Frances Tydingco-Gatewood
U. S. District Court of Guam



Presented by

Gershman, Brickner & Bratton, Inc.

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Quarterly Report of the Receiver

Civil Case No. 02-00022 United States of America v. Government of Guam Guam Solid Waste Management Division

Prepared for:



U.S. District Court of Guam

Submitted by:



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July 10, 2008

Printed on recycled paper

Quarterly Report of the Receiver July 10, 2008

Civil Case No. 02-00022 United States of America v Government of Guam

Solid Waste Management Division

Pursuant to the Court's Order, dated March 17, 2008, appointing Gershman, Brickner & Bratton, Inc. (GBB) as Receiver for the Solid Waste Management Division of the Department of Public Works of the Government of Guam, we are pleased to submit to the Court this Quarterly Report ("Report"). The purpose of this Report is to describe to the Court the progress made toward compliance with the Consent Decree since the Court's March 17th Order was issued. As an integral part of this Report, the Receiver is also submitting the attached presentation entitled "Quarterly Report for Receivership for the Government of Guam, Department of Public Works, Solid Waste Management Division" (see Tab 2).

Background

The Court and the parties to this matter are very familiar with the background and events that have led to the Court's decision to place the Solid Waste Management Division into federal receivership; therefore, this report will not focus on that background in any detail. However, in order to undertake the assignment for the Court, it was important that the Receivership Team thoroughly review the issues and the background involved in this matter. To accomplish this review, GBB initiated the following activities:

- Reviewed the Consent Decree and the documents previously filed with the Court in this matter (approximately 6,000 pages);
- Performed an initial review of the design and engineering work already completed by the design teams engaged by the Government of Guam;
- Communicated with officials of the Court, U.S. EPA, and the Government of Guam to gain a better understanding of their perspectives on the issues;
- Reviewed the Management Audit conducted for the Public Utilities Commission by the Georgetown Consulting Group;
- · Reviewed the Public Auditor's Audit of the Solid Waste Management Division; and
- Began the process of reviewing the financial condition of the Solid Waste Management Division and the Government of Guam.

In addition, we were able to schedule an in-depth consultation with the Court prior to the beginning of a Judicial Conference the Judge attended in Washington, D.C. Our consultation with the Court was held on April 12-13, 2008, after which we were able to schedule a meeting with Congresswoman Madeleine Bordallo's key staff to explore potential federal financial assistance for achieving compliance with the Consent Decree. This meeting occurred on April 14, 2008. The opportunity to meet with the Court and the congressional staff was very important to assuring a positive beginning for the work needed to achieve compliance with the Consent Decree.

Prior to our arrival in Guam, we also developed a Website to better inform the public about the activities of the Receivership. The Website (www.guamsolidwastereceiver.org) will also serve as a communication tool with the media and assist the receivership in communicating with the customers and potential contractors of the Solid Waste Management Division.

First Visit to Guam

The Receivership Team arrived in Guam on April 24, 2008, to begin on-the-ground operations in Guam. Our on-the-ground operations will continue without interruption until full compliance with the Consent Decree is achieved.

We also conferred with the Court and Guam's governmental and community leaders including:

- Governor Felix P. Camacho
- Speaker Judith T. Won Pat, Ed.D
- Attorney General Alicia G. Limtiaco
- Members of the Guam Legislature
- Public Auditor Doris Flores Brooks, CPA
- Chief of Staff J. George Bamba
- Chairman Simon A. Sanchez II, Consolidated Commission on Utilities
- ❖ Director Lawrence P. Perez, Department of Public Works
- Director Bertha Duenas, Bureau of Budget & Management
- ❖ Director Lourdes M. Perez, Department of Administration
- Administrator Anthony Blaz, Guam Economic Development and Commerce Authority

Other meetings with staff of the officials listed above were also very informative and helpful.

Meetings were also held with the leadership of the military services based on Guam. These meetings included Rear Admiral W.D. French, United States Navy and Brigadier General Douglas H. Owens, United States Air Force and key members of their staffs. These meetings were followed by further discussions with Captain Paul T. Fuligni and key members of his staff. A result of these meetings has been a mutual effort with Captain Fuligni and the Receiver to develop a Memorandum of Understanding ("MOU") as a basis for the military's future use of the new landfill. Military use of the new landfill will avoid the need for the military to develop additional landfill capacity of its own on Guam and reduce the cost of the needed landfill capacity for both the citizens of Guam and the military.

Additionally, we have participated in meetings with representatives of the Joint Guam Program Office, Retired Major General David Bice and Mr. Joe Ludovici, to brief them on the activities of the Receiver and to understand potential funding opportunities for developing infrastructure that supports the forthcoming military buildup on Guam.

During our initial work on Guam, we also briefed the media and had the opportunity to meet with several businesses interested in working with the Receiver to develop the facilities and programs needed to achieve compliance with the Consent Decree. We also met with representatives of the US EPA, Guam EPA, and consultants to Guam Department of Public Works, Solid Waste Management Division working on Consent Decree Projects.

While all of the activities described above are essential to the successful completion of our responsibilities, an equally important aspect of our work has been an assessment and improvement of the operations of the Solid Waste Management Division and gaining an understanding of the financial condition of the Solid Waste Management Division.

Operations of the Solid Waste Management Division

The operations of the Solid Waste Management Division were much worse than we had expected. While we found a dedicated staff of front line workers, these men and women are forced to work against tremendous obstacles to maintain basic trash collection and disposal services. Almost all of the Government-owned equipment was in a severe state of disrepair, with most of it inoperable due to a lack of parts and maintenance. This has resulted in excessive use of rental equipment at an extraordinarily high cost. In an effort to hold down such expenses, the trucks collecting trash are operated almost 24 hours a day, leaving no time for regular or preventive maintenance, thus perpetuating the cycle of high rental cost and poor service.

The cost of the rental of equipment varies from day to day, but seems to average about \$11,000 per day. At this rate, the cost would exceed \$4 million annually, a much greater sum than would be required to repair and replace the equipment owned by the Solid Waste Management Division. It should be noted that when rental equipment is used, operators for the equipment are also leased, leaving employees of the Solid Waste Management Division underutilized at a significant cost to the customers of the Solid Waste Management Division. The potential savings and improvements to service to be gained by better management in this area are substantial.

Working conditions for the front line workers are also much worse than we anticipated. In addition to the poor condition of the equipment, the shower and locker room facilities available to most workers are in extremely poor condition, safety hazards are extensive, and maintenance facilities damaged by storms occurring years earlier remain unrepaired.

Costly rental equipment has also been employed extensively, and often unproductively, in the work at Ordot Dump. The lack of a sprinkler service to control dust has been a major problem for the workers and citizens who live in the immediate vicinity of Ordot Dump. While a scale was finally put in place, the cost of the scale's delivery, installation and rental for only three months was approximately the cost of a new scale. The scale has been removed at the request of the Receiver.

It is apparent, however, that operations at Ordot Dump have been improved as a result of both the Receiver's management as well as the Court's continuous attention and regular visits. In addition, the following actions have been taken by the Receiver:

- The dumping area for residents has been relocated to an area near the scale house for safety and operational reasons;
- Regular sprinkler service has been reinstated to control dust;
- Proper daily cover procedures have been initiated;
- Additional staffing has been dedicated to the operations at Ordot Dump; and
- Increased management oversight of operations has begun.

Improved operations cannot, however, overcome the fact that Ordot Dump is in violation of the Clean Water Act and is rapidly running out of space for waste. To comply with the Consent Decree, it must be closed, and in order to provide time to construct the new landfill, the remaining space at Ordot Dump must be used effectively and prudently. This Report will return to this topic after discussing the financial condition of the Solid Waste Management Division.

After bringing the conditions described in this Report to the attention of the Court and the Governor, the Governor issued an Executive Order declaring an emergency that will allow the Receivership to proceed with an expedited procurement of both equipment repairs and selected equipment replacement. This should allow the performance of the Solid Waste Management Division to improve markedly while also saving a minimum of \$500,000 in annual rental expense.

We have also initiated an organizational realignment in the Solid Waste Management Division that will provide the Receivership with the management capacity and communications needed for future success. The workers of the Solid Waste Management Division and others within the Government of Guam have been very supportive of our efforts in this area and have facilitated the actions necessary to make the needed organizational changes.

Early in our discussions with officials of the Government of Guam, the Director of Public Works extended to the Receiver the services of Ms. Cynthia Jackson to assist with our work on a full-time basis. Given Ms. Jackson's previous work on the Consent Decree projects and her extensive experience in the Government of Guam, we accepted Mr. Perez's offer. After discussions with the Department of Administration's Human Resources Division, it was recommended to the Receiver that the services of Ms. Jackson be provided to the Solid Waste Management Division under a Memorandum of Understanding (MOU) that would allow her to be reasonably compensated for the services she would provide. Without the MOU arrangement, Ms. Jackson would have to be paid significantly less than the employees she would supervise. This approach was discussed with the Office of the Governor and the Attorney General and approved by both.

Ms. Jackson will serve as the Chief Administrative Officer of the Solid Waste Management Division, responsible for human resources; contract management; customer service and billing and environmental education. The last element of her responsibilities, environmental education, will be especially important as we develop initiatives in the areas of recycling and household hazardous waste. The success of this vital part of implementing the Consent Decree is dependent upon effective education of the citizens and businesses of Guam to work successfully within a new system designed to maximize recycling and assure proper handling of household hazardous waste.

We have also secured the services of Mr. Jack Tucker to work with Mr. Anderson as the Receiver's Operations Manager in Guam and to assure the Receiver's continuous management presence in Guam when Mr. Anderson is unable to be present. Mr. Tucker is a knowledgeable and skilled solid waste professional with over 27 years of experience at all levels of environmental service operations, including: Director of Operations for Metro Public Works in Nashville, TN, Plant Manager of a permitted hazardous waste Transfer Storage and Disposal Facility (TSDF), and Solid Waste and Recycling Superintendent.

Financial Condition of the Solid Waste Management Division

As background for this review, it is helpful to consider the results of the most recent six fiscal years. As can be seen from Table 1, the Solid Waste Management Division has experienced significant fluctuations

in expenditures and revenues. On the expenditure side, some of the fluctuations in spending may be explained by unsuccessful past efforts to address the deficiencies in the Solid Waste Management Division's programs that ultimately led to Receivership. On the revenue side, the fluctuations are less severe since FY 2005 and seem to have stabilized at around \$6 million annually.

Table 1

Guam Solid Waste Management Division Operating Account								
Financial Results FY 2002 to 2007								
Funding Categories FY 2002 FY 2003 FY 2004 FY 2005 FY 2006 FY 2007								
Revenue	\$	4,490,811	\$ 6,426,359	\$ 3,503,800	\$ 6,004,317	\$ 5,684,009	\$ 6,186,854	
Expenditures	\$	6,660,443	\$ 8,417,758	\$ 4,078,508	\$ 5,161,338	\$ 4,690,495	\$ 5,600,860	
Excess/(Deficiency)	\$	(2,169,632)	\$(1,991,399)	\$ (574,708)	\$ 842,979	\$ 993,514	\$ 585,994	
Beginning Fund Balance (Deficit)	\$	3,728,868	\$ 1,559,236	\$ (432,163)	\$(1,006,871)	\$ (163,892)	\$ 829,622	
Ending Fund Balance (Deficit)	\$	1,559,236	\$ (432,163)	\$(1,006,871)	\$ (163,892)	\$ 829,622	\$ 1,415,616	
Note: FY 2005 and 2007 include transfers in of \$100,000 in FY 2005 and other uses of funds of \$6,823 in FY 2007. FY 2007 is unaudited.								

The financial problems in these years took a relatively healthy fund balance of \$3.7 million in FY 2002 to a deficit of \$1.0 million in FY 2004. This significant dip in the financial health of the Solid Waste Management Division was driven by a spike in expenditures in FY 2002 and 2003 and a significant downturn of revenue in FY 2004. A return to what appears to be more normal patterns of revenue and expenditures has restored the fund balance to approximately \$1.4 million at the conclusion of FY 2007, with a further improvement through March 31, 2008, to approximately \$1.8 million.

As noted in recent audits and the Receiver's own analysis (see Tab 3), the Solid Waste Management Division also has a significant accounts receivable ("AR"), much of it dating back several years. While better management of the AR will undoubtedly improve the financial performance of the Division, it is unlikely that the current AR in excess of one year in age has significant real value. A collection contract or contracts will be put in place to collect what can be collected, but for the purposes of this analysis the AR's value will not be considered. Consistent performance in trash collection and improvements in billing and effective account collection remain the most important factors in the long-term financial performance of the Solid Waste Management Division and are crucial to its ability to finance the debt needed to address the requirements of the Consent Decree.

FY 2008 Expected Results

In the current fiscal year, there are six accounts that are available for paying certain expenses of the Solid Waste Management Division and the Consent Decree Projects. These accounts, the source of the funding, the total FY 2008 appropriations, the obligations to date and the unobligated balance available after the first six months of FY 2008 are displayed in Table 2:

Table 2

	Table 2							
Solid Waste Management Division Accounts								
Fiscal Year 2008 As of 3/31/08								
FY 2008 YTD Total Balance Account Name Source of Funds Appropriations Obligations Available								
Solid Waste Management	Tipping Fees	\$ 5,880,808.00	\$ 2,917,625.24	\$ 2,963,182.76				
Ordot Landfill Closure	Federal CIP Grant	\$ 155,699.00	\$ 90,120.71	\$ 65,578.29				
Compact Ordot Dump Closure	Federal DOI Grant	\$ 1,318,000.00	\$1,200,000.00	\$ 118,000.00				
Compac New Solid Waste Landfill	Federal DOI Grant	\$ 983,052.00	\$ 983,052.00	\$ -				
DOI CIP New MSWLF Supplement	Federal DOI Grant	\$ 133,000.00	\$ -	\$ 133,000.00				
Consent Decree - Ordot Dump	General Fund - Governor	\$ 3,805,000.00	\$3,804,870.00	\$ 130.00				
Total		\$ 12,275,559.00	\$ 8,995,667.95	\$ 3,279,891.05				

The "Solid Waste Management" account is the main operating account of the Solid Waste Management Division. It is funded from the revenues generated by the Solid Waste Management Division's tipping fees. Total obligations through March 31, 2008 are about 49.6% of the budget. We will return to the expected results for this account when discussing the emergency spending needs of the Solid Waste Management Division in the next section of this Report.

The "Ordot Landfill Closure", "Compact Ordot Dump Closure", "Compact New Solid Waste Landfill" and the "DOI CIP Project New MSWLF" accounts are funded with federal funds from the Department of Interior. These accounts have been the primary source of funding for the land needed for the Layon Landfill project and have also funded staffing dedicated to the Consent Decree Projects. These funds paid for three FTEs in FY 2006 and 2007 and one FTE in FY 2008. This has also been the source of funding for much of the design work that has been undertaken for both the closure of Ordot Dump and the construction of the new landfill planned for Layon. Virtually all of the remaining funds available from these grants will be required for completing the land acquisition for Layon; therefore, no significant portion of these grants will be available for other purposes and all the funds should be fully obligated by the end of the current fiscal year.

No grant awards were made for solid waste related projects for FY 2009. The process for FY 2010 grant funding is currently getting underway. To the extent that additional grant funds can be obtained through this source of funding, it will reduce the amount of capital that must be raised, and increases in tipping fees will be mitigated accordingly. The decision-makers for this are the Governor and federal authorities.

FY 2008 Emergency Spending

After the Receiver brought the condition of equipment and the work environment to the attention of the Court and the Governor, the Governor issued an Executive Order declaring an emergency that will allow the Receivership to proceed with an expedited procurement of both equipment repairs and selected equipment replacement.

The estimated costs of the emergency purchases needed immediately to allow the Solid Waste Management Division to continue basic operations are outlined in Table 3:

Table 3								
Solid Waste Management Division Emergency Procurement Estimated Cost								
June, 2008								
•								
Items	Repairs	Purchase	Total:					
Refuse Collection Trucks	\$65,000	\$750,000	\$815,000					
Roll Off Trucks	\$75,000	\$200,000	\$275,000					
Roll Off Waste Containers	N/A	\$180,000	\$180,000					
Heavy Equipment	\$150,000	N/A	\$150,000					
Roll Off Recycling Containers	N/A	\$100,000	\$100,000					
Skid Loader Grapple Hook	N/A	\$45,000	\$45,000					
Survey Equipment	N/A	\$2,500	\$2,500					
Shower	\$1,000	0	\$1,000					
Mold Assessment / Resolution	TBD	0	TBD					
Roof	TBD	0	TBD					
Scales	N/A	\$90,000	\$90,000					
Rolling Stock Maintenance	TBD	TBD	TBD					
Total:	\$291,000	\$1,367,500	\$1,658,500					

In order to cover the anticipated cost of these emergency purchases, an analysis of the operating budget of the Solid Waste Management Division is necessary to determine the extent to which these costs can be paid from the approved operating budget.

FY 2008 Operating Budget

A review of the results of the first half of FY 2008 show that the Solid Waste Management Division spent or obligated 49.6 percent of its approved budget during this six-month period. If this expenditure trend continued for the rest of FY 2008, total spending for the year would be approximately \$5.83 million, about \$47,000 under the authorized budget. Spending projections made by the Solid Waste Management Division as of March 31, 2008, projected that it would spend its entire budget. Since a spending level that is exactly that of the budget is unlikely, it seems reasonable to conclude that this estimate was one designed to "protect" the budget from transfers to other parts of the government by projecting that it would all be required.

A more rational approach to projecting spending is to examine the level of spending that occurred during the first six months of previous fiscal years (as a percentage of the full year's actual spending) and use these prior spending patterns as predictors of future spending. Unfortunately, as Table 1 demonstrates, expenditure patterns for the Solid Waste Management Division have been erratic in recent years. There does, however, seem to be a similar pattern between FY 2008 spending and

spending in the immediately preceding year. While one year is not a trend, if the pattern of spending in FY 2007 held for the second half of FY 2008, we could expect substantially higher savings, with total spending for the year coming in at about \$5.3 million, more than \$550,000 under the authorized budget. The following table illustrates the two projections of FY 2008 spending:

Table 4 Projected FY 2008 Spending Solid Waste Management Division Operating Budget Projected Projected FY 08 FY 08 Based Actual SWD Staff on Prior Year FY08 @ 3/31 DESCRIPTION REGULAR SALARY \$ 2,445,442 \$ 2,260,464.95 \$1,115,442.00 \$ OVERTIME SALARY 50,000 44,643.56 32,583.00 FRINGE \$ 691,896 \$ 663,992.16 313,896.00 \$ TRAVEL 20,499 Ś CONTRACT 1,955,149 \$1,741,575.58 \$1,261,819.00 \$ SUPPLIES 628,888 564,603.58 167,542.00 \$ 26,404.92 EQUIPMENT 10,000 4,810.00 WORKERS COMP BENEFITS \$ 5,000 \$ Ś DRUG TESTING CHARGES 2,000 378.00 POWER UTILITY \$ 43,300 \$ 8,506.37 10,824.00 Ś WATER UTILITY 9.000 \$ 429.82 2,250.00 Ś TELEPHONE 16,001 Ś 12,069.12 8,081.00 Ś Ś CAPITAL 3.632 **Grand Total** \$ 5,880,807.00 \$5,322,690.06 | \$2,917,625.00 Note: Authorized Budget for FY 2008 is \$5,880,808.

It should be noted that the travel expenditures budgeted are for the employees of the Solid Waste Management Division. Even thought the projections show no expenditures and project none for the year, there will likely be some spending in this category to allow key employees to attend critical disaster training activities sponsored by the federal government.

Given the pressures on the budget from equipment rentals, repairs and increasing fuel costs, the higher projections of spending are certainly appropriate although the final numbers likely are somewhere between the two projections.

The other major factor in the Solid Waste Management Division's financial performance for FY 2008 is revenue. Revenue is affected by the increase in rates approved in late 2005 and changes in the

management of the billing process and accounts receivable function in response to very critical audits conducted by both the Georgetown Consulting Group and the Public Auditor. Table 5 reflects the approved rate increase:

Table 5								
Solid Waste Management Division								
Rate Changes Approved November 2005								
Old New Rate %								
Fees	Rate Rate Measure Cha							
Residential	\$	8.00	\$	10.00	month	25%		
Tipping Fee (compacted)	\$	16.00	\$	20.00	су	25%		
Tipping Fee (uncompacted)	\$	4.00	\$	5.00	су	25%		
Self-Drop (under 3 cy)	\$	\$ 2.00 \$ 2.50 pickup 25%						
Self-Drop (over 3 cy)	\$	4.00	\$	5.00	су	25%		

While the increase in rates should have had a significant effect on the final revenue numbers in FY 2006 (the change was effective from November 1, 2005), the FY 2006 audited financials reflect a decline in total revenue from FY 2005. The FY 2007 financials (unaudited as of the date of this Report) do reflect an increase of 4.8% in total revenue, but this does not come close to matching the rate increase granted over one year earlier.

Table 6								
Solid Waste Management Division								
Selected Financial Statement Items FY2005 to FY2007								
% Change % Chang								
Balance Sheet Items	FY 2005	FY 2006	over FY05	FY 2007	over FY05			
Total Revenue	\$5,904,317	\$5,684,009	-3.7%	\$6,186,854	4.8%			
Accounts Receivable (net)	\$1,698,865	\$2,203,082	29.7%	\$2,363,550	39.1%			
Cash & equivalents	\$514,611	\$840,560	63.3%	\$1,347,833	161.9%			

It is unclear why this situation occurred. There was a significant increase in both the accounts receivable and cash. Both the Public Auditor and the Georgetown Consulting Group have clearly documented that management of the accounts receivable function for the Solid Waste Management Division was virtually non-existent during this period; therefore, the lack of any increase in revenue during this time may be indicative of transition problems in implementing the new rate structure and inaccurate measurement of revenue in previous periods.

As noted above, the financial statement does reflect a significant increase in cash for both FY 2006 and 2007. The FY 2006 change appears to be related more to a reduction in expenditures than increased revenue activity. In FY 2007 there was another significant increase in cash despite a significant increase

in spending, suggesting that the effect of the rate increase and more attention to the management of billing and receivables was at last having an effect.

Unfortunately, the trend does not seem to be continuing into FY 2008. The following table shows the amounts billed and the amount of cash collected in the first six months of FY 2008 compared to the same period in FY 2007:

	Table 7							
Solid Management Waste Division								
R	Revenue Billied and Cash Collected							
October to March FY 2007 and 2008								
			Amount		Cash			
FY	Month		Billed	(Collected			
2007	October	\$	565,256.0	\$	459,152.0			
2007	November	\$	550,384.0	\$	244,017.0			
2007	December	\$	571,529.0	\$	390,253.0			
2007	January	\$	580,055.0	\$	373,271.0			
2007	February	\$	596,425.0	\$	905,649.0			
2007	March	\$	598,045.0	\$	191,878.0			
Т	otal	\$3	3,461,694.0	\$2	2,564,220.0			
2008	October	\$	547,267.0	\$	388,572.1			
2008	November	\$	547,800.0	\$	479,703.0			
2008	December	\$	571,811.0	\$	651,249.0			
2008	January	\$	567,640.0	\$	196,922.0			
2008	February	\$	548,390.0	\$	423,977.0			
2008	March	\$	557,775.0	\$	458,791.0			
Total \$3,340,683.0 \$2,599,214.1								

Neither the amounts billed nor the cash collected have changed significantly during the first six months of FY 2008 when compared to the same period in FY 2007. This suggests that we should not plan on a significant increase in revenue for FY 2008.

Projected FY2008 Year-end Results

Table 8 outlines a reasonable range of expected results for the Solid Waste Management Division in FY 2008:

Table 8 Solid Waste Management Division Operating Account Projected Fund Balance FY 2008 **Fund Balance** Low Estimate **High Estimate** Fund Balance @ 9/30/07 1,415,616 1,415,616 Projected Revenue FY 2008* \$ 6,300,000 6,300,000 Projected Expenses FY 2008** 5,880,800 5,322,700 Excess (Deficit) FY 2008 419,200 977,300 Funds Available Ś 1,834,816 Ś 2,392,916 Emergency Purchases (high estimate +20%) \$ 1,658,500 \$ 1,990,200

Projecting year-end results for any organization, no matter how good the data, is difficult. This is especially true when the organization is in the process of significant change and the data have a history of unreliability. Nevertheless, it is essential that management undertake such an exercise, especially when it confronts the necessity of making significant un-planned spending.

Assumes at least \$100,000 from the Recycling Fund **Excludes estimated cost of emergency purchases

\$

\$

402,716

176,316

Projected Fund Balance @ 9/30/08

Based on the data available at this time, it appears reasonable to conclude that, in addition to current projections of normal operating expenses, there are funds available to pay for the essential emergency purchases and repairs outlined elsewhere in this Report. The small margin here and the quality of the data upon which the projections are made indicate a need for continuous monitoring and the need to eliminate any non-essential spending for the balance of the year. In addition, a proactive effort to improve the finances of the Solid Waste Management Division in FY 2009 and beyond is clearly required. Presently, the cost of the Receivership has not been paid from funds of the Solid Waste Management Division. It is being paid from the funds paid to the Court by the Government of Guam, which are from the General Fund of the government. Should this change at any time in the future, the cost of the Receivership itself would need to be added to any projections of cost made for future years.

Recycling Revolving Fund

The Recycling Revolving Fund was created by the Guam Legislature in 2007. It was subsequently determined that rules had to be enacted and the implementation was delayed until the spring of 2008. The Bureau of Budget and Management has provided the following estimate (see Table 9) of the annual revenue that can be expected from the fee structure imposed to pay for recycling activities under this provision:

Table 9								
Estimated Recycling Revolving Fund								
Based on FY 2007 Vehicles								
Types of Vehicles Number* Fees** Total								
ars, trucks, buses	92,254	\$	25.00	\$	2,306,350.00			
eavy Equipment	221	\$	30.00	\$	6,630.00			
otorcycles and Trailers	4,105	\$	3.00	\$	12,315.00			
Total	96,580			\$	2,325,295			

The extent to which these funds are actually collected in FY 2008 will further improve the Solid Waste Management Division's financial condition. They should also significantly enhance the future finances of the Solid Waste Management Division.

Finally, it should be noted that Guam law appears to authorize the fees to be increased by 25% every 24 months through rule. This should enable most or all of the recycling diversion cost of the Solid Waste Management Division to be covered by these fees. The law authorizing the fees does set some priorities for use of the funds as follows:

- (a) First Priority junk vehicles, tires, batteries, waste oil, white goods/appliances,
- (b) Second Priority paper, cardboard, plastic, and glass,

Excludes Government and Military vehicles

Fees Pursuant to 10 GCA, CH 51 Article 5 §51506

- (c) Third Priority other recyclable materials as determined by the Director.
- (d) *Not more than* one (1) FTE employee at Guam Environmental Protection Agency to administer this Article.

The Director of Public Works, *no later than* ten (10) days after the end of each fiscal year, shall transfer from the Recycling Revolving Fund three percent (3%) of the total amount collected during that fiscal year to fund one (1) FTE employee at the Guam Environmental Protection Agency.

Based on the accounting reports for the period since the fees began to be collected for the Recycling Revolving Fund in March of this year, the Bureau of Budget and Management's estimate appears to be accurate. Since March, the Fund has collected over \$600,000.

Initial Plan of Action

Any plan to accomplish our goals must maintain a clear and unwavering focus on the Consent Decree as its guiding principle. Consequently, our plans revolve around the following:

- Close Ordot Dump as required by the Consent Decree;
- Construct and open a new landfill in Layon that meets all applicable laws and regulations;

- Minimize additional waste to Ordot Dump and properly size the new landfill with appropriate waste diversion goals and programs to achieve those goals; and
- Implement the Supplemental Environmental Project for a comprehensive waste diversion strategy for household hazardous waste.

With respect to Ordot Dump, our short term goals revolve around improving the management of the facility and minimizing the amount of new waste coming to Ordot. For the new landfill to be built at Layon, our initial goals are assuring complete control of the required land, resolution of remaining design issues with Guam EPA and U.S. EPA, and acquiring the appropriate permits and zoning approvals. The attached presentation (see Tab 2) details the steps we have taken and plan to take as we move forward.

Conserving Space at Ordot

As discussed earlier in this Report, conserving space at Ordot Dump is among the most important tasks that must be accomplished in order to assure adequate capacity for disposal while the new landfill at Layon is completed. While the continuing improvements in management at Ordot Dump will help, the only way to assure that space at Ordot Dump is maximized is to reduce the amount of waste brought to Ordot for disposal.

Diverting waste from landfills through traditional recycling methods and better management of the waste stream is one of the most important aspects of a successful solid waste management program. In order to assess the current level of recycling activity on Guam, we conducted a series of site visits to the various organizations currently involved in recycling. Tab 4 provides the full report of our survey of the recycling facilities and programs visited. While the report demonstrates that there is recycling activity already on Guam, the infrastructure is not in place for recycling to effect an immediate and significant reduction in waste going to Ordot Dump. While putting that infrastructure in place is of vital importance, it will take some time to get into place and even more time to properly educate the customers of the Solid Waste Management Division in the effective use of the recycling infrastructure to begin diverting significant waste.

Fortunately, there is something that can be done quickly that will significantly reduce the amount of waste going to Ordot Dump. The last study of the make-up of Guam's waste stream, conducted in 1995, documented that 30-40 percent of the waste steam is composed of cardboard, yard waste, untreated lumber and other inert material. Tab 5 documents this more completely and demonstrates that there are several viable alternatives for disposal of such waste currently available on Guam.

Consequently, after consulting with the Attorney General's Office to ensure that we are within our authority as Receiver and for advice on the proper procedural approach, we have decided to stop accepting cardboard, yard waste, untreated lumber and other inert material at Ordot Dump effective July 17, 2008. This change will initially apply to all customers depositing waste at Ordot Dump and the three Solid Waste Management Division transfer facilities. This change also will be implemented at a future date for residential customers whose waste is collected by the Solid Waste Management Division.

The memorandum announcing the policy change is included in Tab 6, and the flyer we are distributing to explain the new policy is Tab 7.

Ordot Dump Engineering Design and Related Work Status

Our efforts with respect to the Ordot Dump have been focused on proper oversight of the work already under contract with the consultant Duenas, Bordallo, Camacho & Associates (Consultant). Key among these is the Assessment Report, Value Engineering Feasibility and Cost/Benefit Analysis and the Quality Assurance Project Plan for the Remedial Investigation. Each of these deliverables is briefly summarized below along with their status.

Assessment Report

The Assessment Report is to provide an evaluation of the scale data and other data on waste coming into Ordot Dump as well as cover used in the Dump operations. This information will then be applied to refine the estimated remaining capacity at Ordot Dump. These data were initially developed and generated in the Action Report and Closure Report prepared under the Court's direction prior to the appointment of a Receiver. A draft Report was submitted to the Receiver in May 2008and was critically reviewed by the Receiver Team. The Consultant was directed to perform a final topographic survey in order to present up-to-date estimates of the remaining space at Ordot.

Based on the available information to date, the incoming waste stream is approximately 274 tons per day. When the waste is placed, compacted and properly covered, the resulting average volume of airspace used per day is 641 cubic yards. This is an average and varies widely depending on the incoming waste tonnage and the compaction effort at the working face. These numbers will be updated as additional scale and survey data become available. However, if these numbers are used to estimate Ordot's remaining capacity, it indicates that maximum capacity will be reached in approximately 554 days or 18 months from April 1, 2008 (i.e. September 2009). This estimate does not, however, take into account several recent or planned initiatives that will maximize Ordot's capacity. These include: the waste ban policy, improved operations, waste placement in other portions of the site within the existing waste limits, and expanding the top deck. Based on these initiatives, it is reasonable to expect the life of the existing capacity to be extended an additional 12 months beyond September 2009 to September 2010.

Value Engineering Feasibility and Cost/Benefit Analysis

In addition to the Assessment Report, the Consultants were directed to evaluate several value engineering design alternatives that have the potential to provide construction and operational/maintenance cost savings for the closure cap of Ordot Dump. The report is to evaluate whether it is technically feasible to implement the alternative and if so, what is the cost savings benefit associated with each. A draft Report was submitted to the Receiver in May 2008. This draft report was reviewed extensively by the Receiver Team resulting in significant revisions to the draft report. The

Consultant has now been directed to complete the report and make recommendations for incorporating it into the redesign work of the Ordot Dump closure cap design.

Quality Assurance Project Plan

The Quality Assurance Project Plan (QAPP) is a plan to investigate the environmental impacts of Ordot Dump. The plan describes the investigative techniques and work plan for the evaluation of the soil and groundwater at the site. The results of this investigation will be used to develop a remedial action plan for any necessary site cleanup and long term environmental monitoring at the site during the closure and post closure periods at Ordot Dump.

A draft plan was submitted to the Receiver in May 2008 and the plan was extensively reviewed by the Receiver Team. As a result of the review, it was determined that the scope of work and budget provided to the Consultant by DPW did not adequately address the entire scope of the necessary work. Typically the work plan for an environmental investigation such as this is comprehensive in nature and characterizes the entire site. On the basis of these findings, the objectives and purpose of the draft QAPP were revised to reflect the more comprehensive work that is necessary. The Receiver Team is currently awaiting review of this document by GEPA and USEPA.

Layon Landfill Engineering Design and Related Work Status

Design

The design services being provided under contract by TG Engineers, LLC since the Receivership began include the completion of the draft Hydrogeological Report/Modeling, resolution of GEPA/EPA design issues and completing the Land Use Permit/Rezoning process. The Receiver Team has also requested for additional services, as amendments to the existing contract, for the preparation of Bid Documents for Mass Excavation and Access Roadway construction as well as design services for a leachate/sewer line.

Draft Hydrogeological Report

The draft Hydrogeological Report was submitted to GEPA and EPA in late June 2008. The report represents a comprehensive assessment and modeling of the Layon site and supports the design, construction and operation of the landfill at the Layon site. We have summarized the findings here that are presented in the Executive Summary of the report.

The results show that groundwater generally flows downward away from the ground surface which is the anticipated condition encountered in this groundwater system. Therefore, this does not present a problem to the construction, operation and long term stability of the landfill. A hydraulic divide exists between the planned landfill footprint and the Ugum River. This means that when rainfall reaches the ground, and any groundwater within the planned footprint of the landfill, the rainfall will not flow to the Ugum River basin. The analysis indicates that the construction and operation of the landfill will not affect groundwater in the Ugum River basin.

The testing results indicate that the groundwater system in the area appears to be limited because the earth materials beneath many portions of the study area would not be expected to produce sufficient water to sustain substantial domestic, commercial or agricultural water supplies. In addition, groundwater samples from several monitoring wells contained background concentrations of iron and manganese, and to a lesser extent, arsenic, boron, barium, and nickel that are higher than the U.S. EPA and/or the World Health Organization limits for secondary drinking water criteria.

Some study results suggest that landfill construction could negatively impact some small wetlands near the landfill. Any negative impacts could largely be mitigated with proper stormwater management.

GEPA/EPA Design Comments

The Receiver Team continues work with GEPA/EPA personnel to establish a collaborative and systematic process for addressing the issues raised by GEPA/EPA to the current design and the future modifications. Based on our initial discussions with GEPA/EPA in late April and early May, it was learned that Responses to Comments by the engineering team (TG Engineers/A-Mehr) had not reached the regulatory agencies and their staff at the time they were originally prepared in 2006. These Responses to Comments were forwarded to GEPA/EPA by the Receiver Team through TG Engineers on May 7, 2008. In the June 17, 2008 letter, EPA raised general concerns with the design. The Engineering Team promptly replied on June 25, 2008 with responses to these concerns which were forwarded to GEPA/EPA on June 30, 2008.

We are working toward a more collaborative process to efficiently address all design issues the regulatory agencies may have. The Receiver Team anticipates a full response from GEPA/EPA in the near future and we will move forward from there. We also expect comments on the Hydrogeological Report sometime in July or early August.

Land Use Permit/Rezoning

Layon Landfill requires either a Land Use Permit to allow the operation of a landfill in an agricultural zone or a rezoning to industrial which allows the operation of a landfill. Several meetings were held between the Department of Land Management Director and Chief Planner, Attorney General's Office, Receiver, and Engineering Team to discuss the most appropriate approach to this process. Based on the recommendations of the Attorney General and the staff of the Department of Land Management, the best approach would be to apply for a Rezoning of the Landfill site following the standard Guam Land Use Commission (GLUC) process. By early July that process was underway. We anticipate expeditious consideration by the Commission.

Bid Packaging for Construction

The Receiver Team has looked at several ways to expedite the execution of the construction effort for the Landfill site. Several bid packaging alternatives were considered, however, the best alternative to move construction of the Landfill forward, is to execute the mass excavation of Cells 1 and 2 as soon as possible followed a subsequent package for the liner construction and landfill facilities. During this time

the existing temporary road would be continued to be used until the new access road is constructed in a later phase.

Related Bridge and Road Projects

In order to close Ordot Dump and open a new landfill at Layon, there are certain bridge and road improvements that are needed. These projects are not under the Receiver's control. The needed improvements include:

- Repair earthquake damage to correct slope failure on approach to the Asalonso Bridge.
- Replacement/upgrades to the following bridges:
 - Ylig Bridge; and
 - Talofofo Bridge
- Route 4 widening improvements needed for Haul Truck north of Ylig Bridge.
- Climbing/Slow Lane improvements needed:
 - North of Talofofo Bridge;
 - South of Talofofo Bridge;
 - · North of Asalonso Bridge; and
 - South of Asalonso Bridge.

While we have been assured by the Director of the Department of Public Works that these improvements will be completed on a schedule that will not delay the Consent Decree Projects, we have received conflicting information suggesting uncertainty about the schedule. Clear and unequivocal commitments on these important improvements are needed. We hope the report from the Department of Public Works will provide the needed commitment.

Capital Funding

In order to complete the projects necessary for compliance with the Consent Decree, capital funding is required. The areas requiring capital funding are:

- Acquisition of land for new landfill and access road;
- Bridge improvements on roads to Layon, if not already funded;
- Final designs and procurements for both the new landfill and Ordot Dump;
- Construction of the new landfill and new cells once in operation unless funds for new cells are accrued from tipping fees;
- Closure of cells and replacement of equipment at the new landfill during operation unless funds for those needs are accrued from tipping fees;
- Closing the Ordot Dump;
- Post-closure activities at Ordot Dump;
- Updating the equipment and establishing proper systems for the Solid Waste Management Division;
- Upgrade of convenience centers;
- Construction of transfer station(s);

- Construction of interim and permanent diversion/processing facilities; and
- Construction of a household hazardous waste facility.

While complete estimates are still being developed, preliminary estimates from the work performed for the Government of Guam prior to the Receivership indicate a need for capital funding in a range of \$100 to \$120 million.

Capital funding is most often provided through debt financing. By entering into debt financing, the costs of capital assets are spread over their useful life, allowing all of those who benefit from the assets to pay their fair share of the cost. Capital funding is sometimes provided by grants. In fact, some of the cost of the land needed for the new landfill and the design costs have already been paid by grants. Without debt or third-party grant financing, the cost of capital projects must be paid from current revenues of the government, which would normally create serious financial stress for the government, since tax rates and the rates of other government funding sources are not typically set to allow for such costs.

In the coming months, it will be necessary for a decision to be made about how capital funding is to be provided for these projects. The sources of capital for the Consent Decree Projects can reasonably be expected to come from one or more of the following methods:

- 1. General Obligation Bonds of the Government of Guam backed by general taxes;
- 2. Revenue Bonds secured by a stream of revenue from customers of the system;
- 3. Long-term private placement (negotiated long-term debt with a financial institution);
- 4. Build-finance-own/operate through a private company;
- 5. Federal Grants;
- 6. Pay-As-You-Go cash funding by the Government of Guam; and/or
- 7. Short-term variable rate note secured by revenue under the Court's control.

We have engaged Public Financial Management, Inc., a leading independent advisor in debt financing for state and local governments throughout the United States, to assist us in developing a road map for a decision in this area. In addition, to better evaluate possible financing by a private company (method 4 above), we have issued a Request for Expressions of Interest (RFEI) to companies that have expressed some interest in the past and/or are believed to have interest. We have posted the RFEI to the Receiver's Website to allow any interested company to respond. The RFEI is not a formal procurement document and will not qualify or eliminate any company from any future procurement process for the Consent Decree Projects. Our goal with the RFEI is simply to gather information that will help in future decisions about this potential source of capital funding. The RFEI is provided in Tab 8.

Legislation

We have been asked to comment on certain legislation under consideration by the Guam Legislature. While we are appreciative of the desire to have our comments as such legislation is considered, we are also cognizant, as stated earlier in this Report, that we must maintain a clear and unwavering focus on the Consent Decree; therefore, we must conclude that anything that distracts from our focus on the Consent Decree must be avoided. We bring this to the Court's attention due to some recent comments in the media suggesting that we may be holding up consideration of the legislation by not providing our comments to the Legislature.

There are two pieces of proposed legislation upon which we have been asked to comment. One is legislation that is "An Act to repeal and reenact Sections 51101, 51102, 51103, 51104, 51110, 51111, 51118 and 51119 of Article 1, Chapter 51 of Division 2, Title 10 Guam Code Annotated Relative to Solid Waste Management." While there may be numerous reasons for this legislation, its most obvious effect based on a cursory review is to repeal the current prohibition in Guam law on incineration. While this is certainly a legitimate subject for consideration by the Legislature, it is a controversial issue which appears to be beyond the scope of the Court's order under which we as a Receiver must operate.

The other proposed legislation upon which we have been asked to comment is a draft act to establish the Guam Recycling and Solid Waste Authority (RASA). This draft legislation states that it is a response to the recommendation made by the Magistrate Judge to the Court in this case that the Solid Waste Management Division be restructured as a public corporation. The legislation appears to grant broad powers to the RASA to administer a comprehensive solid waste program and to issue revenue bonds to finance the program. Again, this is certainly an appropriate issue for consideration by the Legislature, but from the perspective of the Receiver, it is pre-mature. There are many elements to the draft legislation, and its implementation will require much time and resources of the Division of Solid Waste Management and outside bond counsel. At this point in time, the resources of the Division of Solid Waste Management must stay focused on compliance with the Consent Decree.

There may come a point in the relatively near future when the Legislature may need to consider issuing bonds to cover the construction cost of the Consent Decree Projects. The current draft of the legislation seeks to address many issues such as bond covenants and other essential provisions of a successful bond issue that can only be addressed when we have completed more research and the requirements of the market for such bonds is better understood. To proceed with such legislation now, in the absence of this specific information, may lead to increased cost for the services of bond counsel and other financial professionals. When the time comes to consider this step to finance the Consent Decree Projects, we will be prepared to assist the Legislature and the Governor in any way the Court finds appropriate.

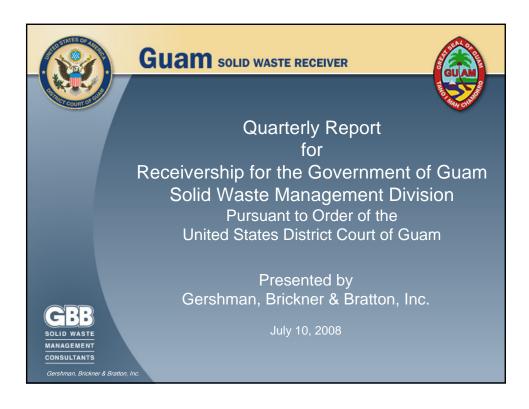
Next Steps

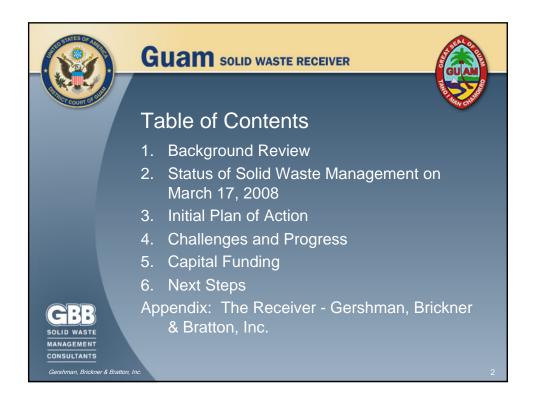
Over the course of the next quarter of our work, the Receivership Team will address the following areas and issues for the Solid Waste Management Division:

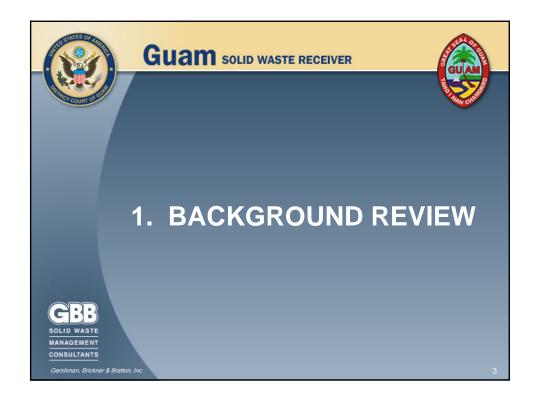
- 1. Maintain on-the-ground presence in Guam
- 2. Get SWMD vehicles repaired/replaced and improve services to residential customers
- 3. Continue to improve the new SWMD organization
- 4. Continue to advance the analysis for implementing the various needs outlined in the Initial Plan of Action
- 5. Consider timing of SWMD privatization of two-thirds of trash collection
- 6. Improve control and management of SWMD funds and receivables
- 7. Develop detailed plan for long-term financing
- 8. Complete the Plan of Action with detailed estimates of cost and schedules for construction and seek approval from the Court
- 9. Execute land use permit/rezoning process for Layon
- 10. Resolve/incorporate GEPA/U.S. EPA 9 design comments for Layon
- 11. Resolve GEPA issues with Ordot design
- 12. Establish estimated date for Ordot closure and develop redesign specifications
- 13. Identify changes needed in Guam law
- 14. Work with the PUC on future rate structures
- 15. Execute the approved Plan of Action
 - 1. Report to the Court on an ongoing basis
 - 2. Adjust the approved Plan of Action with the approval of the Court as circumstances require
- 16. Keep the Court, the Government of Guam, our customers, and other interested parties informed

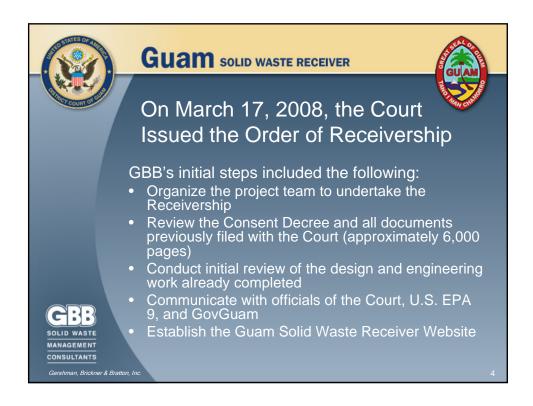
Completing our research and making a recommendation to the Court on capital funding will be of critical importance to the next phase of our work. As noted above, a necessary component of this phase of the work will be development of a construction schedule that will also govern the need for both procurement activity and funding.

We have taken many important steps toward improving the operations of the Solid Waste Management Division. Many more improvements are required. The men and women of the Solid Waste Management Division have responded well to the challenge before them. We wish to thank them for their hard work, support and encouragement as we strive to provide them with the resources and leadership they need to succeed. We are confident that they will continue to rise to the challenge and provide Guam with a solid waste management system that will comply with the Consent Decree and meet the future needs of Guam.

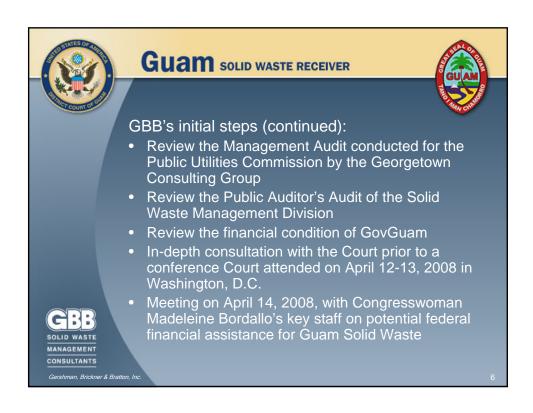


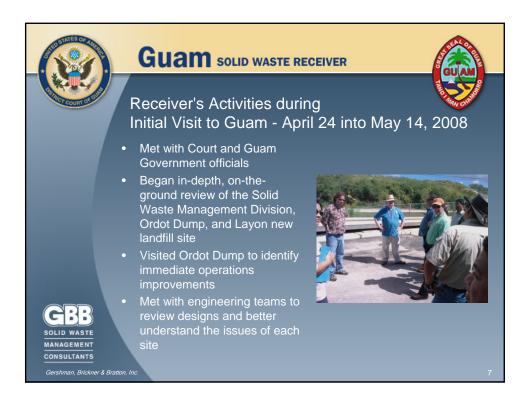


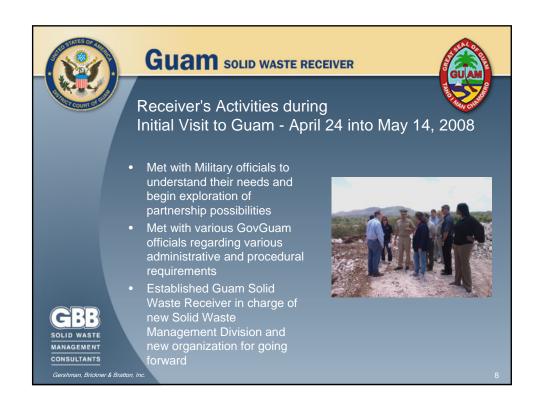


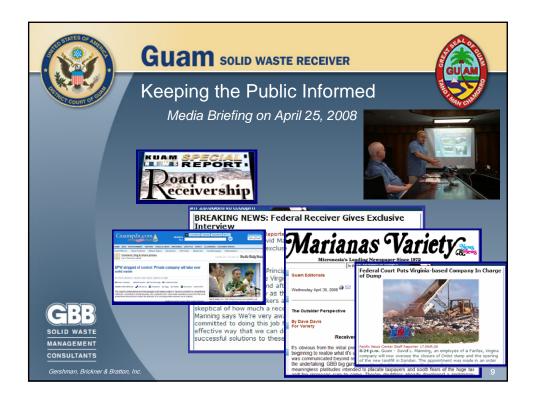


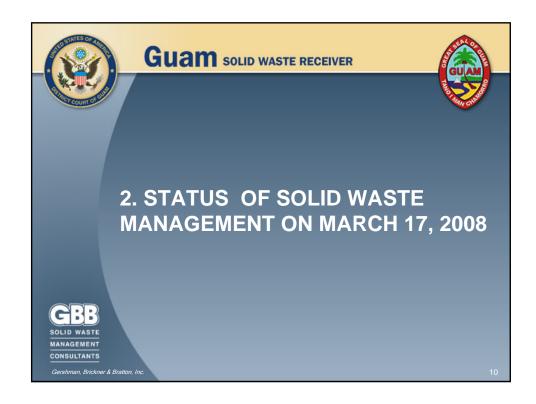


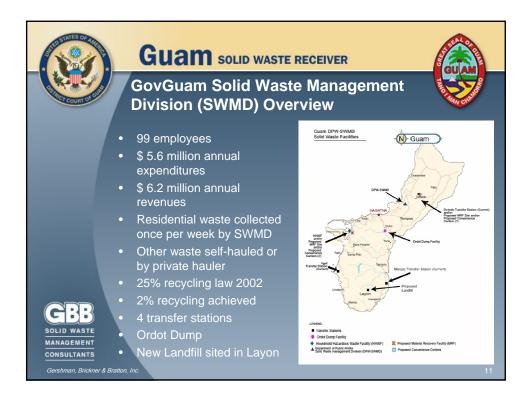


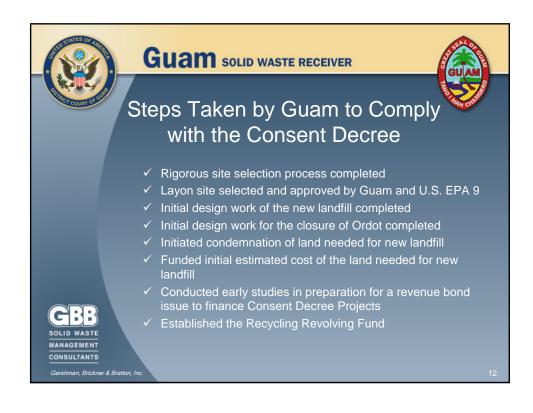


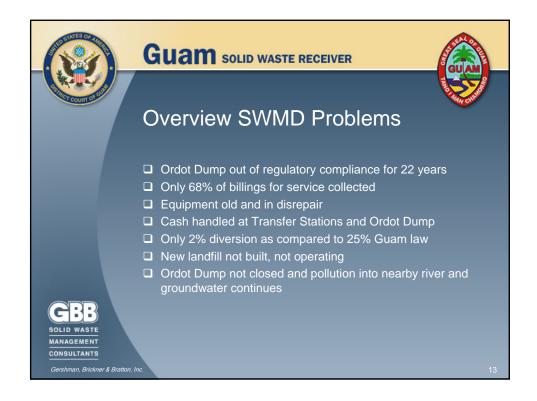


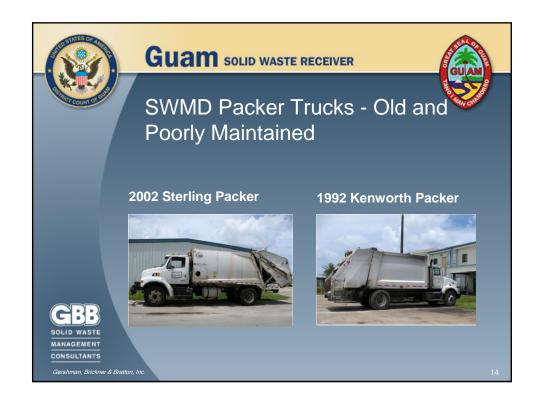


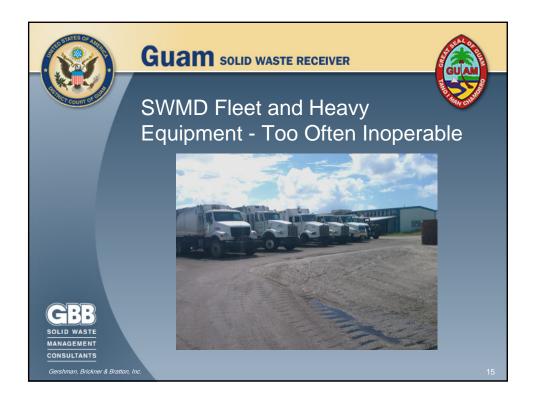


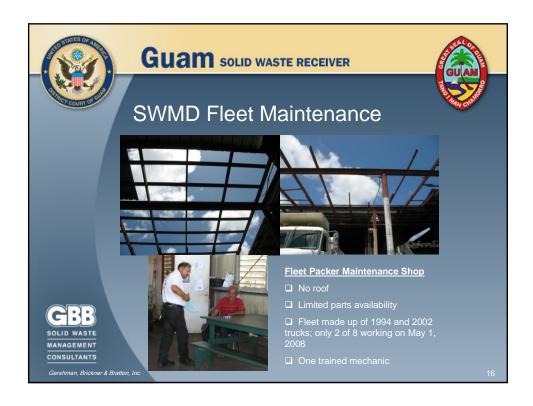


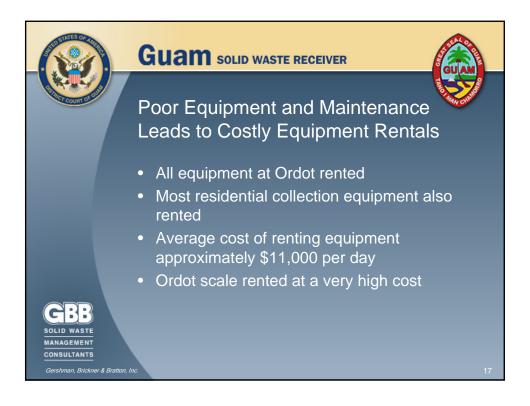


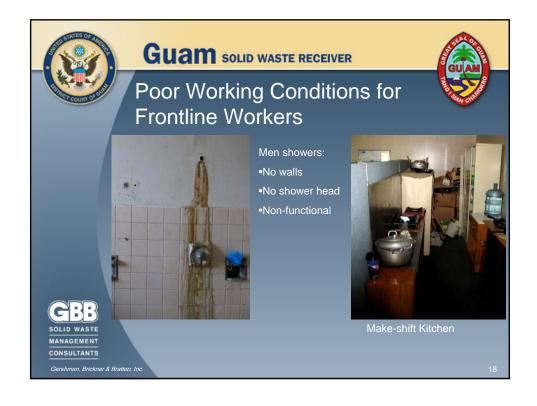


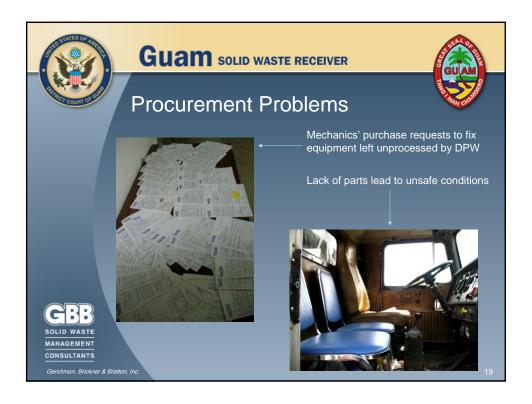


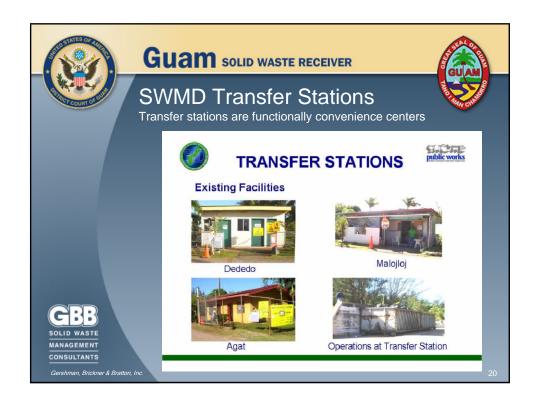


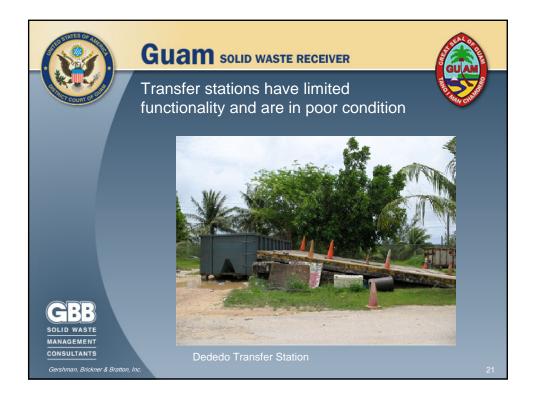


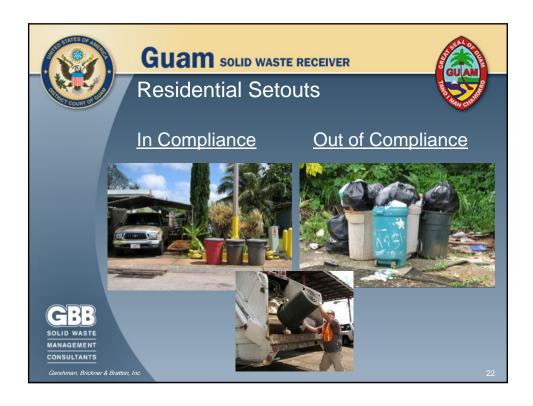


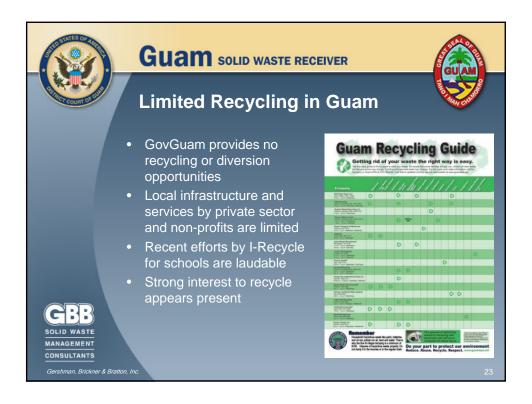


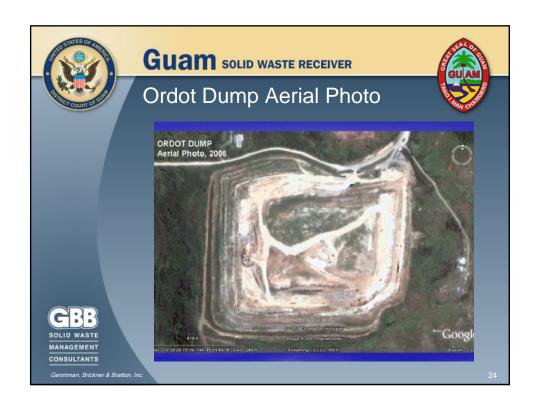


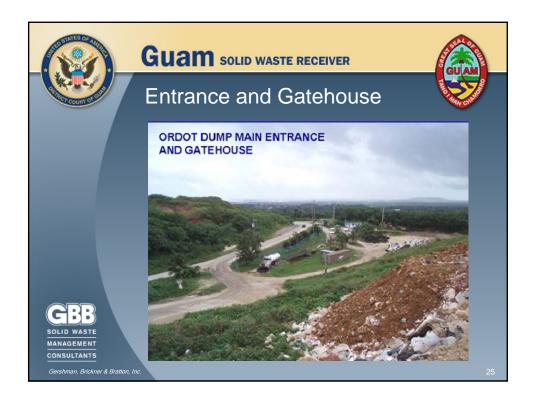


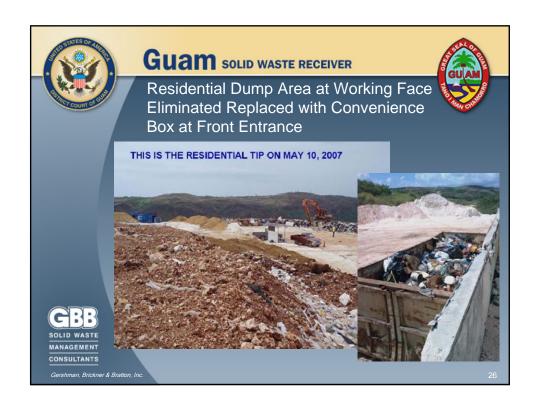


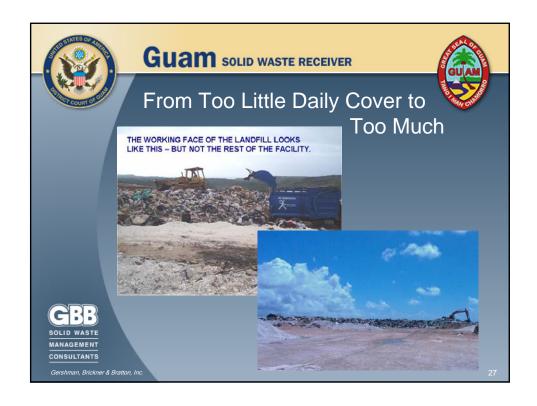












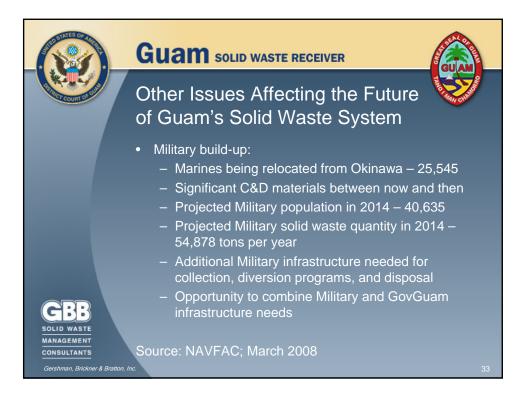


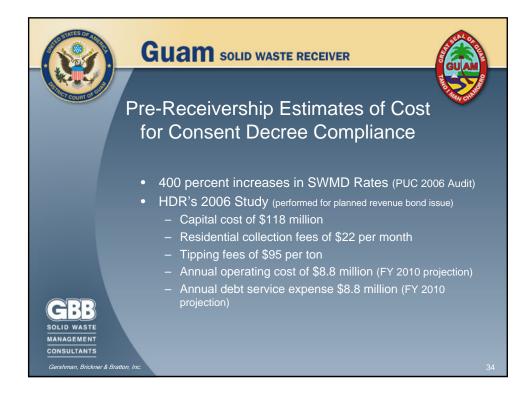


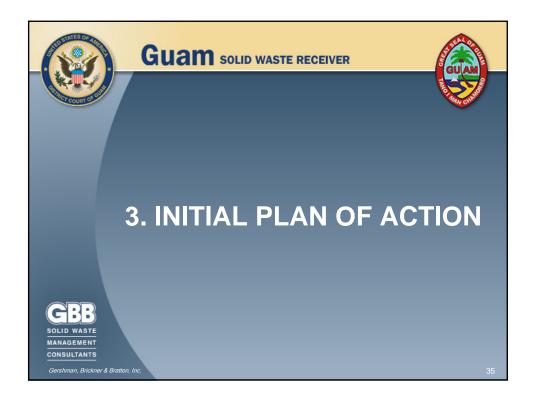


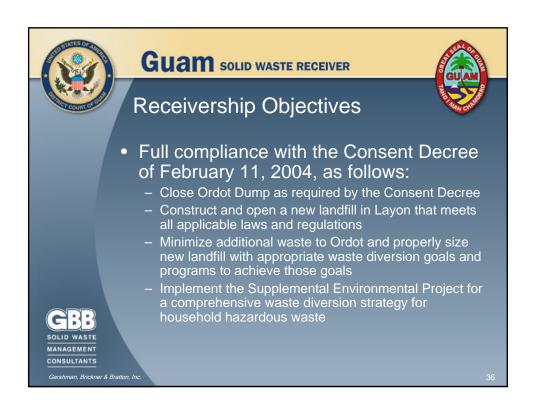


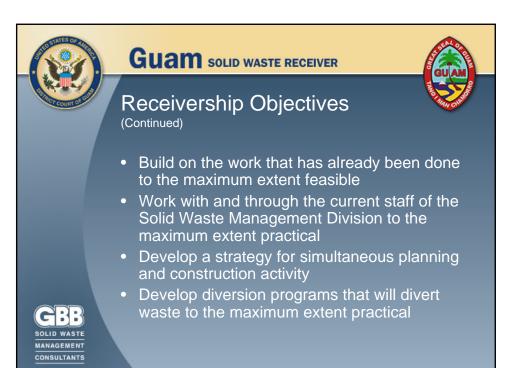


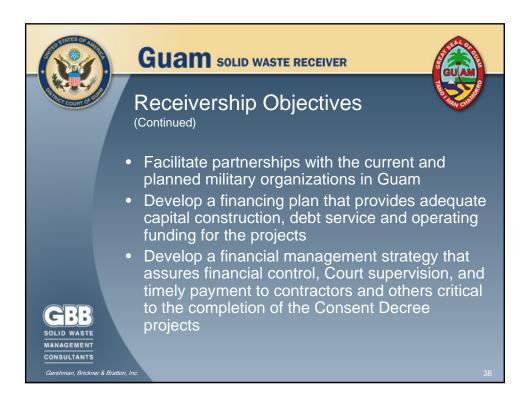


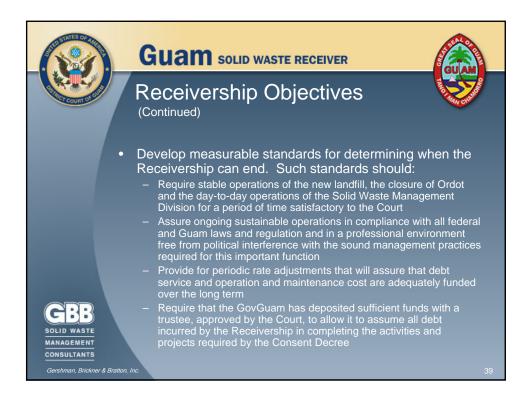




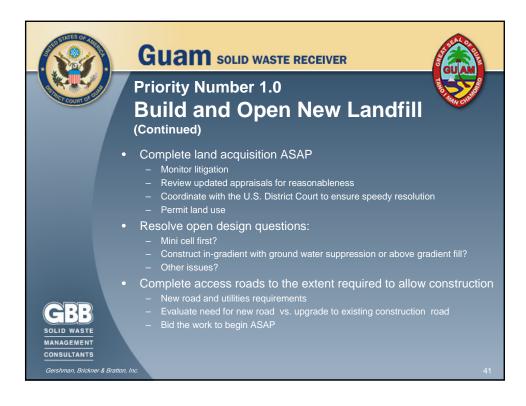


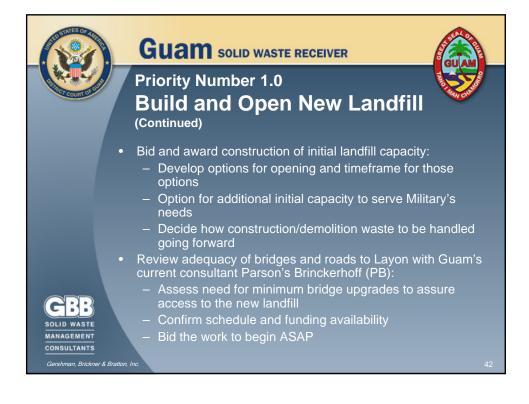




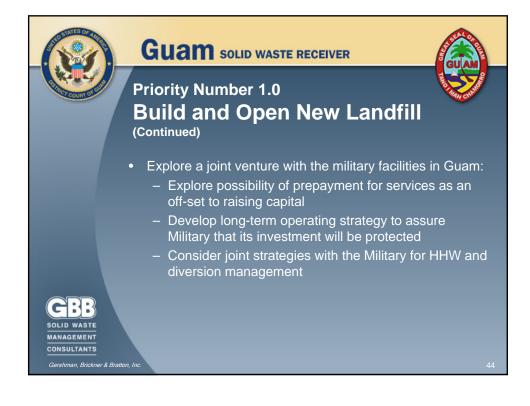


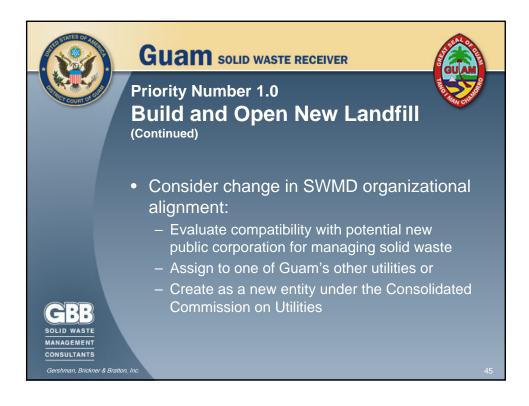




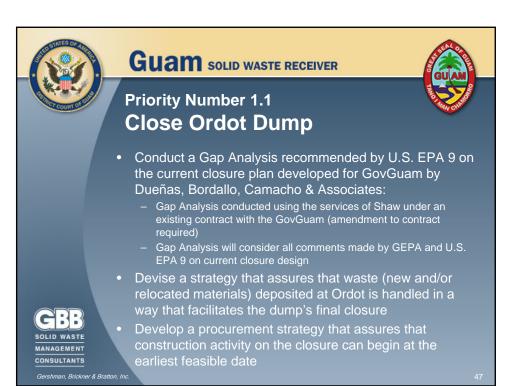


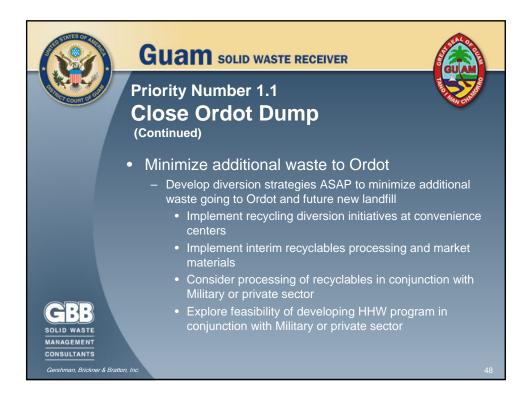


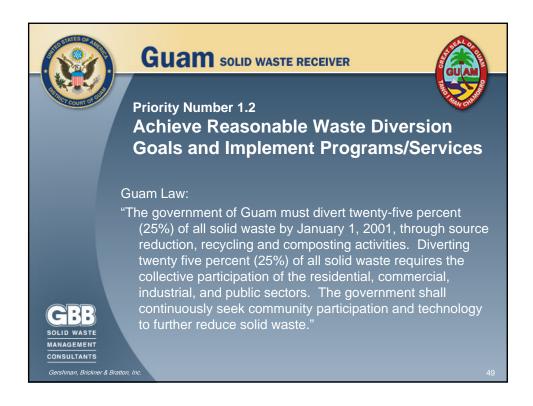


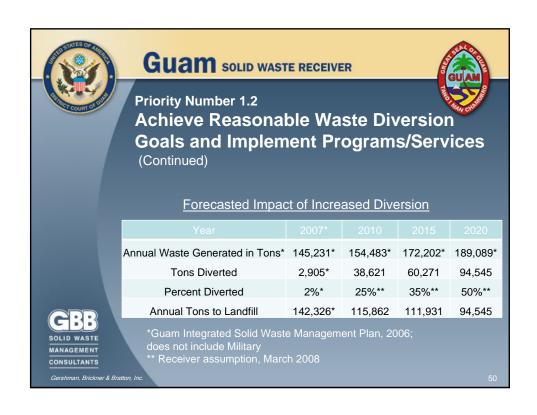


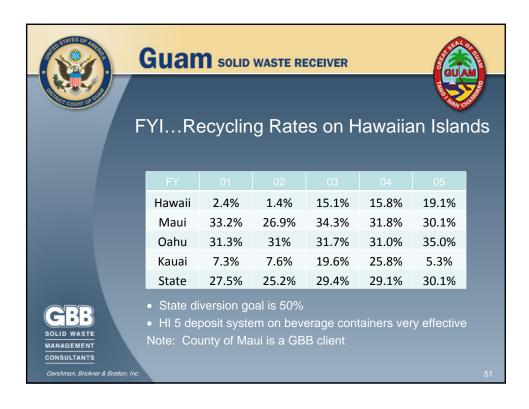


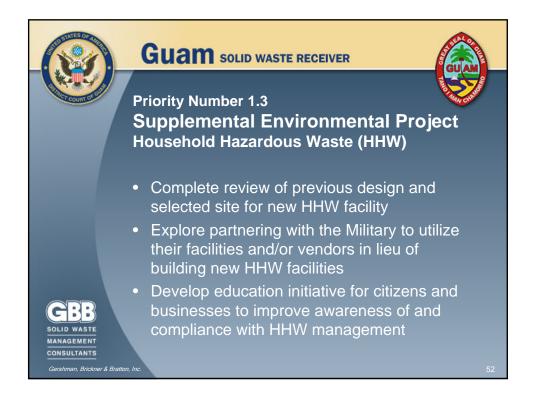


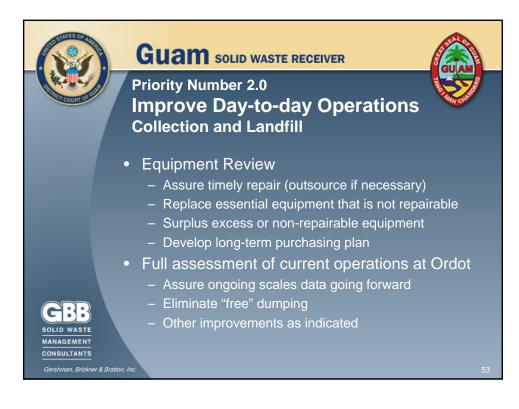


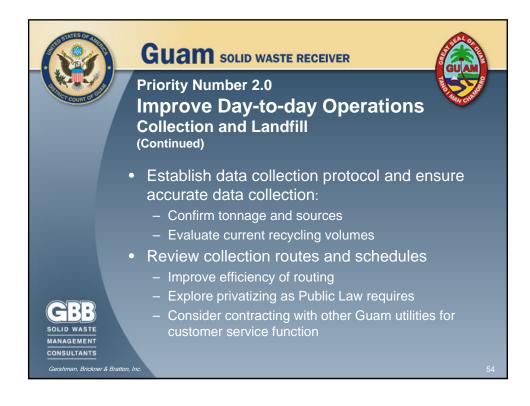


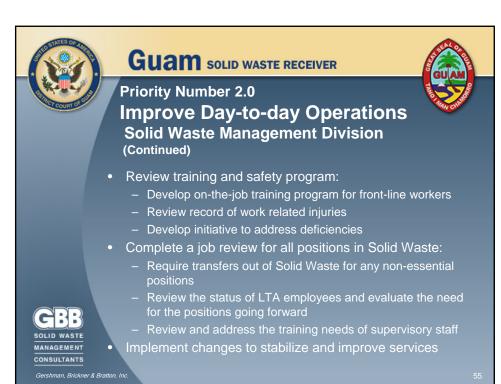


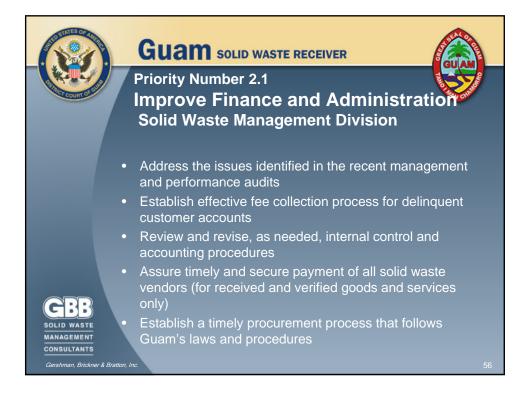


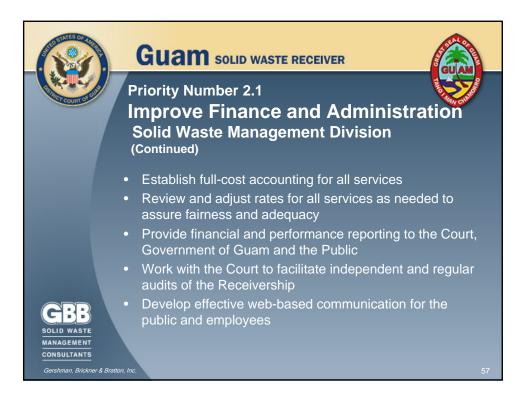


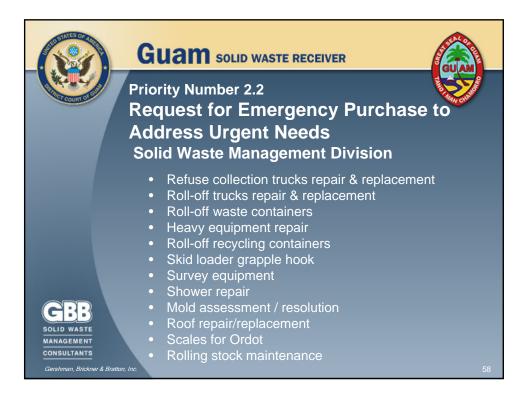


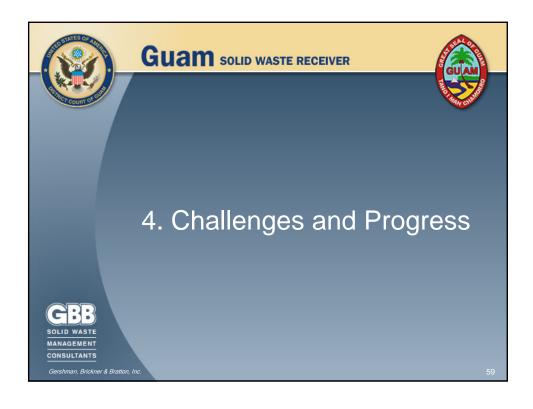


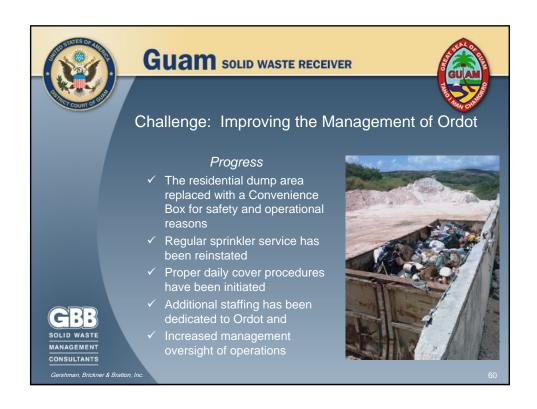


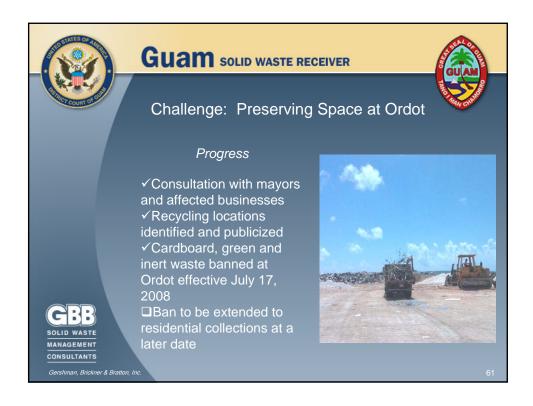


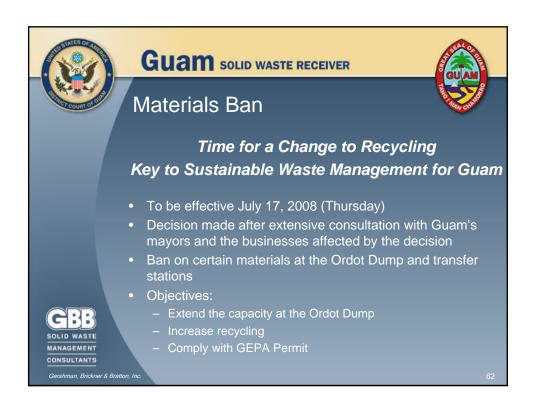










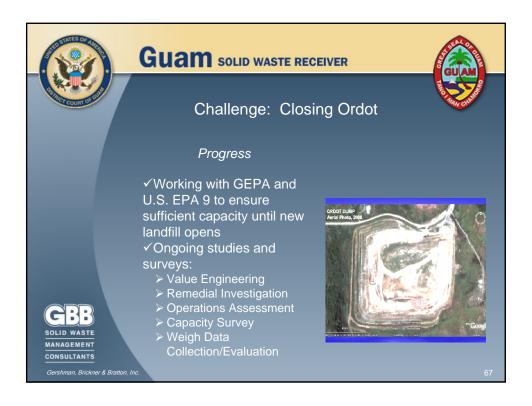








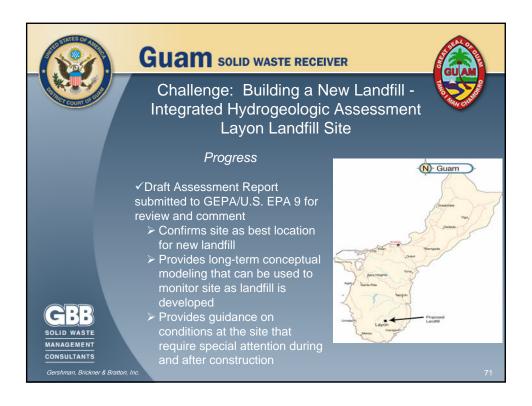


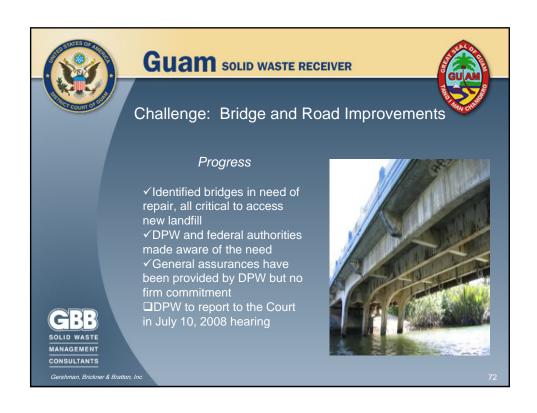


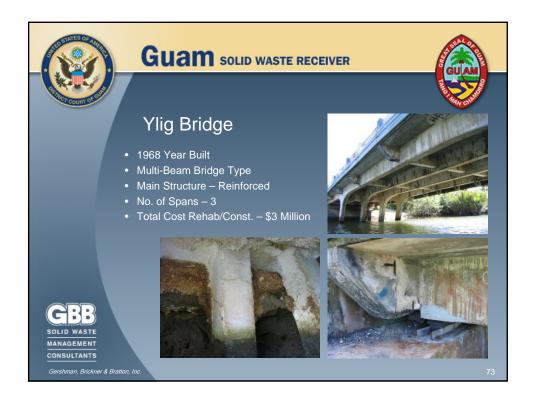


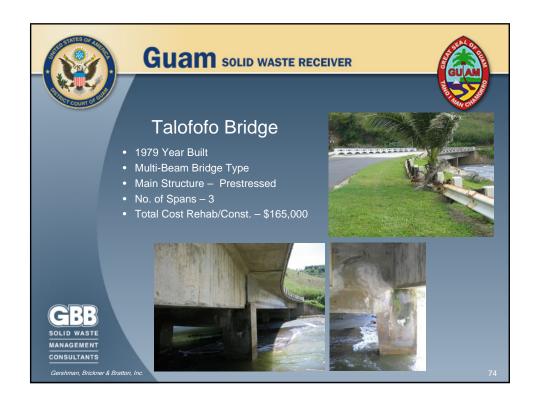




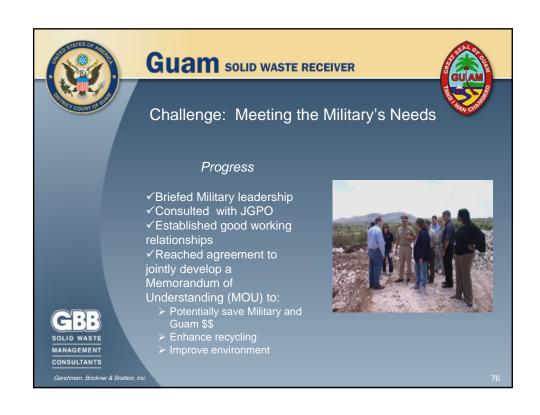


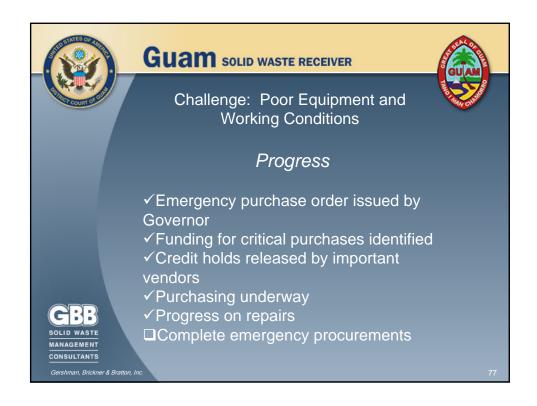


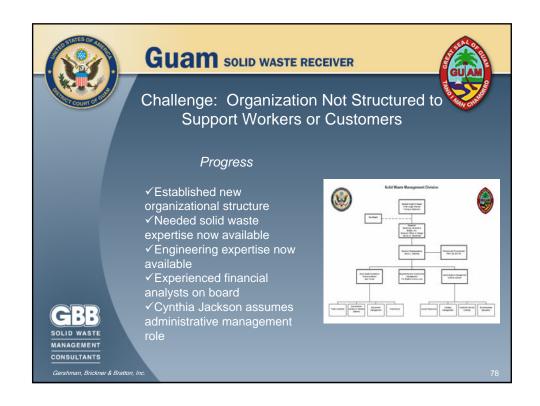


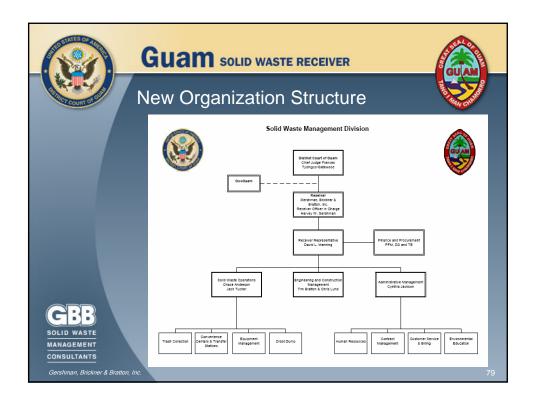




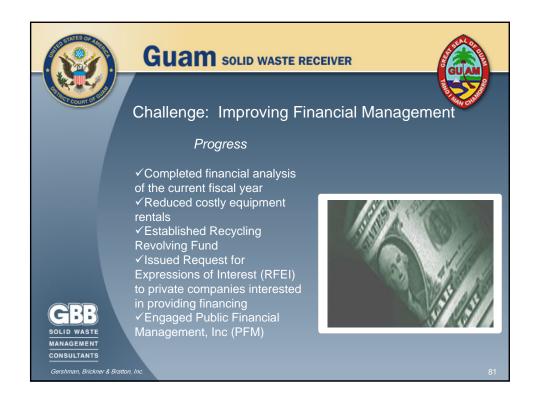


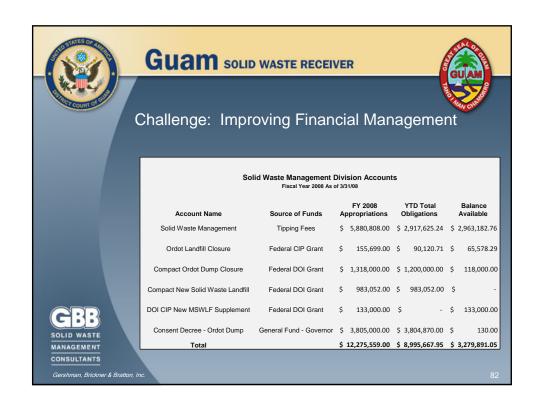


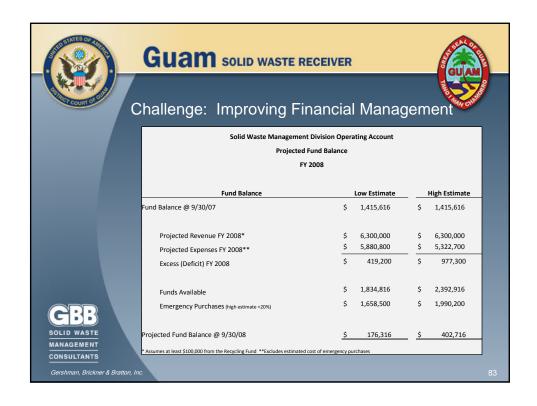


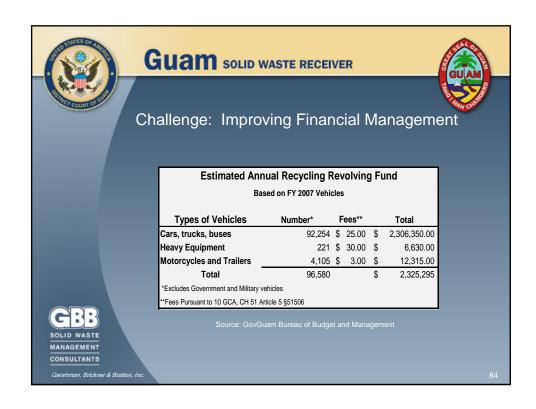


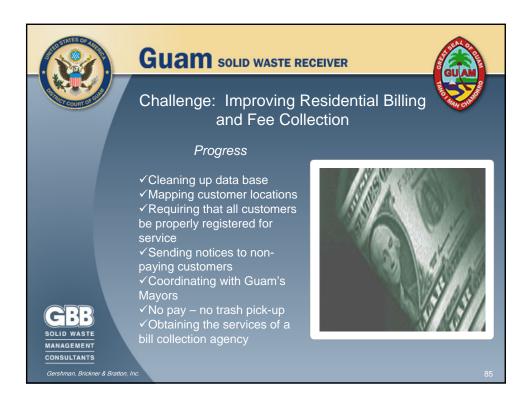


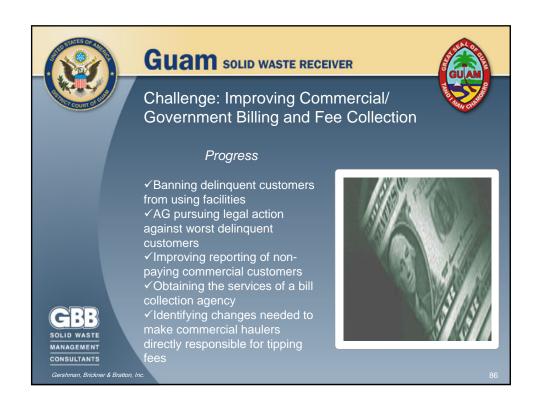


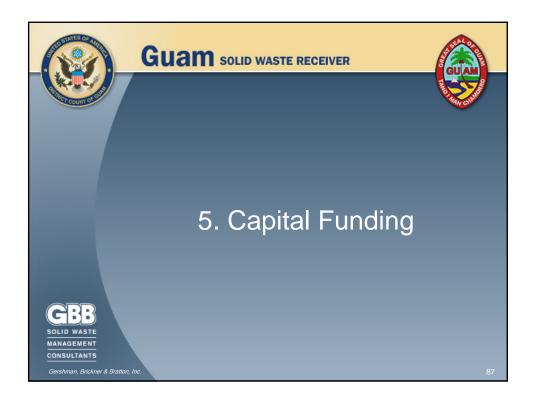




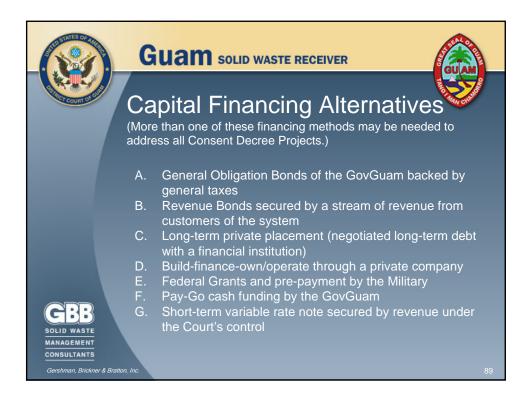


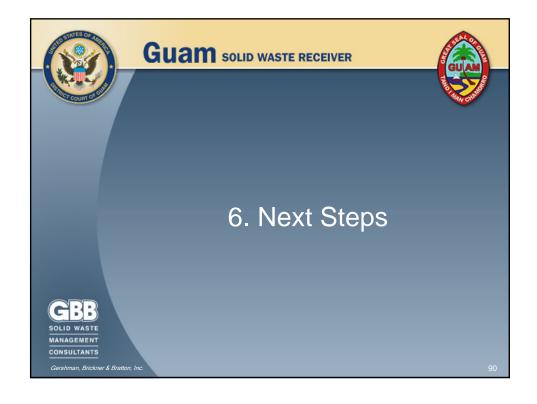


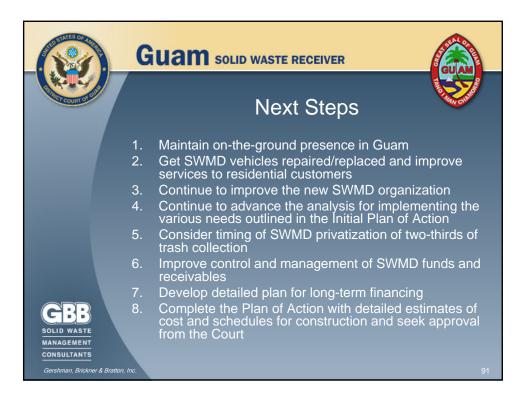


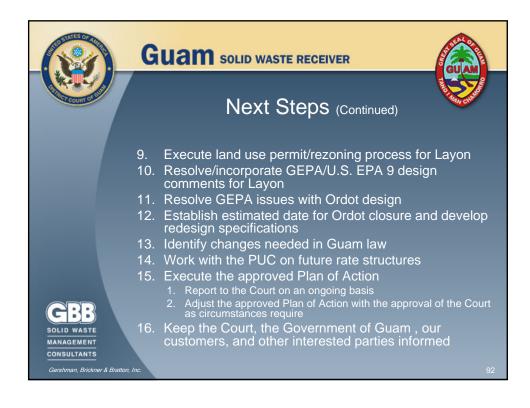


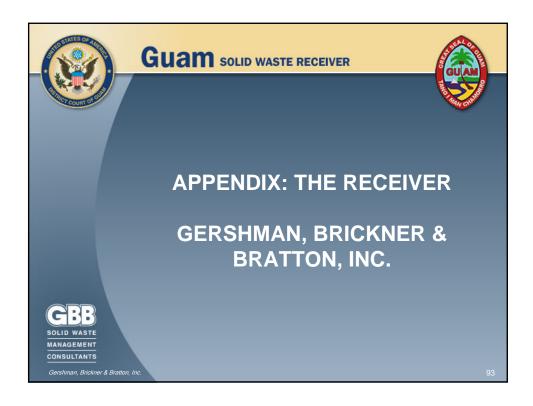


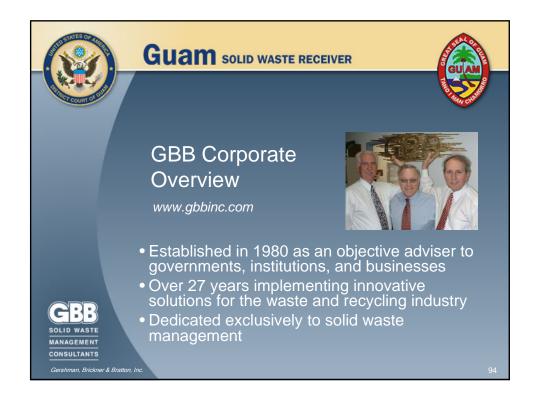


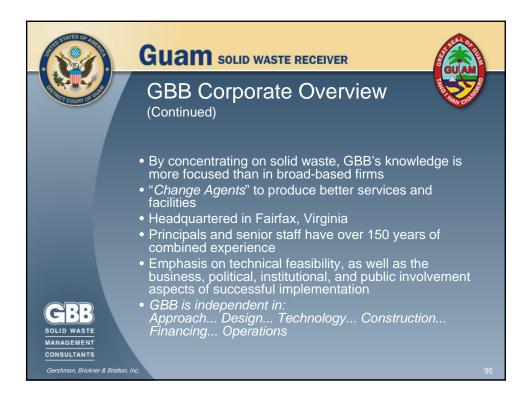


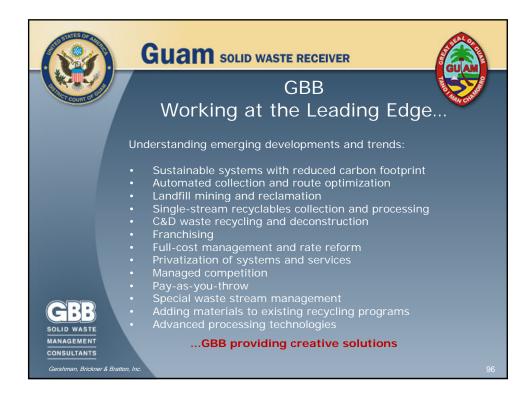


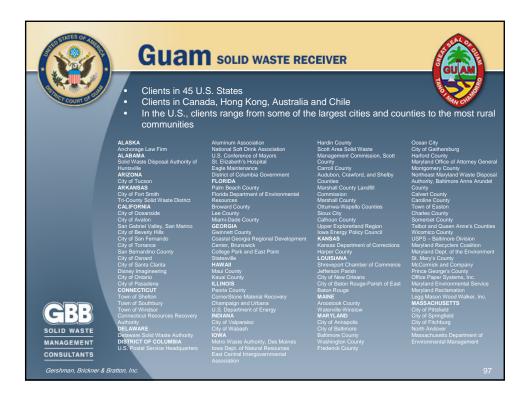


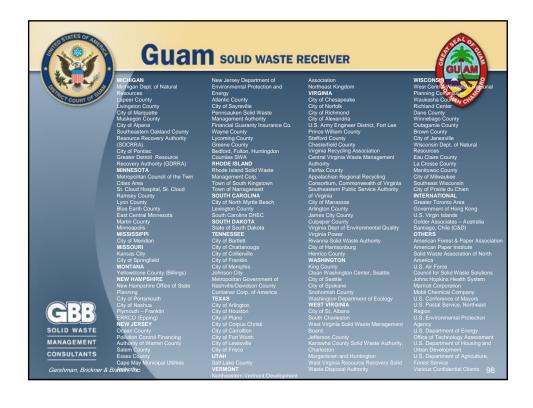




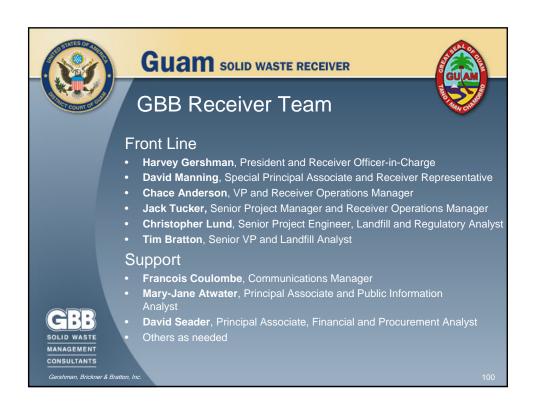


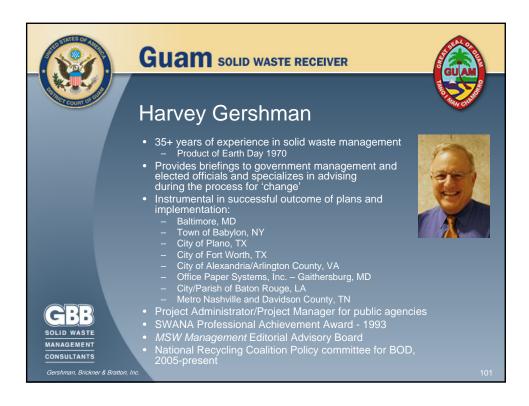


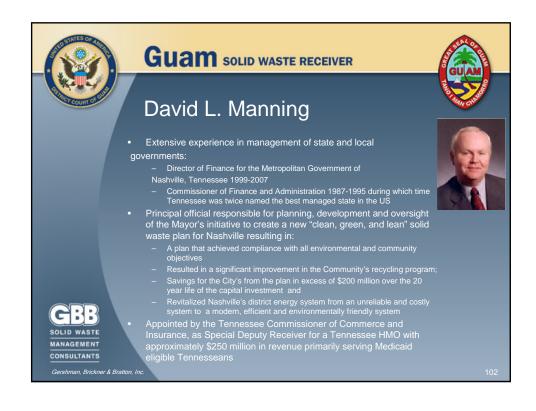


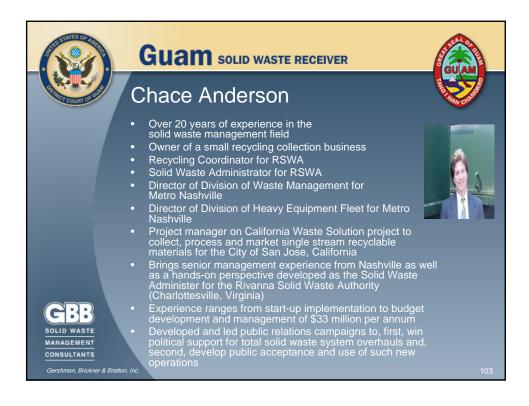


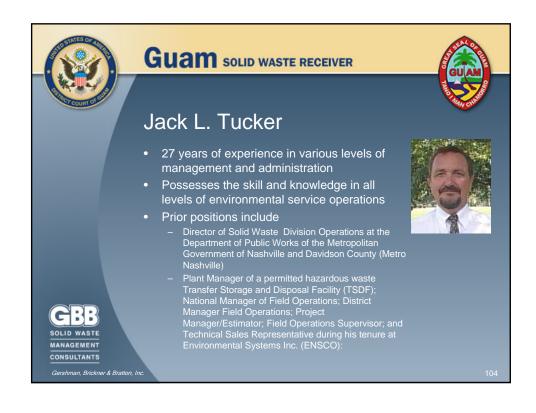


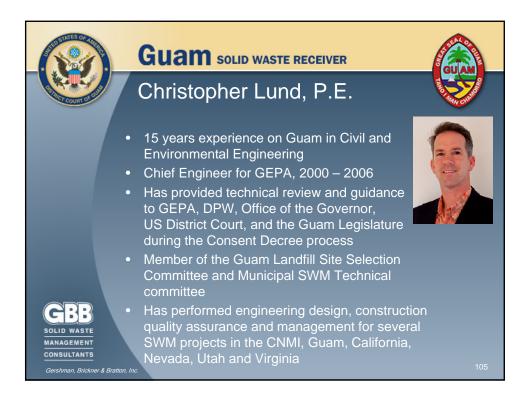


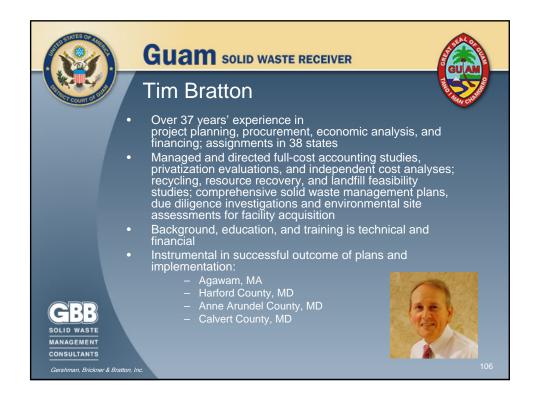












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GUAM RECEIVER MEMORANDUM

TO: File

FROM: David Seader DATE: May 14, 2008

RE: Observations, Recommendations and Comments on Billing and Collections

The objectives of reviewing the billing and collection systems of the Guam Solid Waste Management Division (SWMD) are to find ways to improve the dependability of the revenue flow and to increase the collection rate, so that its operations can be assured of the cash flow it needs for its mission, and that the system will have a sufficient and secure revenue flow to support the needed financing(s) that we are anticipating. The review I made was not comprehensive and did not address overall best practices, but was more focused on things that could be done to improve the collection rate in the near term. The attachment hereto summarizes my review of the processes in place.

In the long term, it would be best to acquire a state-of-the-art customer information system with full billing, collections, customer service and related functionality; most likely by joining the current effort of GWA and GPA to combine their customer information systems. Their goal is to have in place a newly acquired CIS for both utilities within 1-2 years, and it would be ideal if solid waste could be added to their proposed system. In addition to being a potentially effective solution per se, it would also help to establish the solid waste operation as an autonomous utility in the future, more similar to the CCUC-managed utilities than to a GovGuam line agency.

My overall observation is that the billing operation is adequate to the requirements of the system, and that the revenue problem is more a result of the structural limitations on the ability to collect billed amounts than on any billing problems. Much of the system is manual, especially the invoicing system for loads delivered at Ordot, and until that system can be automated and linked to the scale operation and customer information system (CIS), it would not improve matters that much to outsource the billing system. Of course, improvements can certainly be made in the existing CIS short of changing the system or privatizing it, but those should be of a lesser priority than focusing on improvement in the collection rate.

Overall, the billing picture for the first six months of FY2008 (October 2007 – March 2008) is as follows (details can be found in Appendix C):

Customer Class		Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Total	%
Major Commercial		\$321,745	\$317,375	\$343,245	\$340,070	\$321,905	\$327,555	\$1,971,895	59%
Residential		\$212,702	\$217,980	\$219,236	\$218,090	\$217,060	\$218,630	\$1,303,698	39%
Other Commercial		\$6,275	\$6,065	\$3,905	\$4,675	\$4,740	\$4,065	\$29,725	1%
Government		\$6,545	\$6,380	\$5,425	\$4,805	\$4,685	\$7,525	\$35,365	1%
	Total	\$547,267	\$547,800	\$571,811	\$567,640	\$548,390	\$557,775	\$3,340,683	100%

Approximately 59% of the SWMD's revenues come from the 5 commercial haulers. This represents the most important revenue source for the Division. The Division's own residential customers account for about 39%. The Other Commercial and Government customers together account for less than 2% of revenues. As such, collections from those two classes of customers should be a low priority and, in fact, if they could be converted into customers of the commercial haulers, it would remove a burden from the SWMD. The following are my observations and initial activities with respect to the revenue streams from the various classes of customers.

Major Commercial Hauler Revenues

The collection of tip fee revenues from the commercial haulers is complicated by the structure imposed by the laws of Guam. Essentially, the SWMD does not have the tools needed to track and follow up on any delinquencies of the commercial customers using the services of the 5 commercial haulers. Unless the current process is changed, it will be almost impossible to complete any financing supported by SWMD revenues. We have been looking at how to make improvements within the current framework, and have undertaken the following actions:

- 1. Letters will be sent to the haulers reminding them of the termination procedures in place for them to terminate any of their customers who are more than 60 days in arrears in their tip fee obligations, and requesting copies of the termination notices that they are required to give those customers. This may give SWMD some control over the collections from those customers, depending on the level of diligence and cooperation of the haulers. It may also open up a dialogue with the haulers on how to improve the system.
- 2. The AG's office has been asked to look into the current statutory structure for payments and collections to see how much latitude we have in getting more direct control over the process without requiring changes in law. Other lines of research requested of the AG include the following:
 - a. The potential of making the tip fee a direct obligation of the commercial hauler through a service agreement arrangement.
 - b. The potential for using the rule/regulation making ability of the Division to effect the direct obligation for commercial hauler tip fees.
 - c. The extent of our audit ability with respect to the commercial haulers' customer records for the purpose of pursuing our collection rights.

Eventually, the tip fee payments from the weigh-ticket invoices must become the financial obligation of the hauler and SWMD should have no financial relationship with the individual commercial hauler customers. Only that change can establish the security of the revenue stream for any SWMD financing.

Residential Customer Revenues

The collection of residential revenues is hindered by the inability of SWMD to efficiently identify delinquent customers and terminate their service. Part of the problem is that the customer record in the billing system does not allow for the identification of the route that serves the customer (and the routes themselves are not uniquely coded with an ID numbering system). This makes it hard and clumsy to track payment history and relate it to a service termination process usable by Operations. There is a dormant geographic information system for SWMD that was initiated by Cynthia Jackson and completed last fall, but never used, that relates individual customers to routes in an electronic and hard-copy mapping system tied to the island's GIS. All registered residential customers have been identified on maps and are coded by route. As part of the mapping program, street addresses were updated and researched for accuracy. The data, however, have not been reconciled with the customer records in the CIS. This mapped data base can be a powerful tool in establishing the necessary links to manage residential customer collections, and we are taking steps to integrate it into our system.

Three steps are needed to establish control over the residential collection process:

- 1. Integration of the physical location data in the mapping system with the customer records in the CIS; and further cleaning and auditing of the street addresses, especially where customers live on unnamed streets or at unnumbered addresses.
- 2. Linking the payment history of every customer to its physical location and unique collection route.
- 3. Providing Operations with accurate real-time information on valid and terminated pick-up locations along every route.

We have initiated the process of completing the three steps. Meetings have been held with New Generation, which developed the mapping system for SWMD, and DMR, which manages the CIS for the Division. The following steps will be made:

- 1. DMR will get a copy of the customer address records from the mapping system and will reconcile the two systems with reports on non-conforming customers and incomplete data. SWMD can then follow up with GWA, the Mayors and other sources for completing the physical location data base.
- 2. The two databases will be linked by DMR and/or New Generation, so that the payment history and the customer pick-up location can be associated together. The combined system will be transparent to the user, so that it will appear as if there is only one customer data base. There is a server at SWMD that was obtained to run the GIS, and SWMD will investigate its use in the integrated system with the AS400 at DoA. The route information in the GIS can be used for organizing pick-up information for Operations.
- 3. Once these two steps are taken, Customer Service and Operations can design processes for effectuating terminations and reinstatements of service that drivers can easily use during collections. We would also look at some community information activities, mailings and public service announcements that alert customers to the new policies with regard to service maintenance, termination and reinstatement.
- 4. A copy of the GIS will be sent to Kevin Callen for his review and evaluation for its potential use in route optimization.

This discipline should improve residential collections at minimal cost to SWMD.

Other Commercial Revenues

The billing and collection activities for Other Commercial customers far outweigh their importance to the revenue stream. It would be quite advantageous to move all of those customers to the 5 commercial haulers, especially if we can effectuate the changes in the billing to those haulers as

stated above. Short of requiring the Other Commercial customers to use the haulers, we could establish a policy of a minimum load size, container size or other means of restricting use of Ordot to certain appropriate vehicles. Then the Other Commercial customers would have economic incentive to switch to commercial haulers, but still have the freedom to continue to use Ordot, but on SWMD terms.

Other Commercial customers that are in arrears sometimes get out from under their payment obligations by switching to commercial haulers and keeping their direct account inactive. We will be sending letters to the commercial haulers reminding them that they cannot haul solid waste from customers that were terminated until SWMD advises them that the delinquent customer has paid the amounts owed.

Government Revenues

Like Other Commercial customers, government customers are more trouble than they are worth. The line agencies pay their invoice through journal entries controlled by a voucher system. The trouble is that the agency's budget may be debited for the payment, but the credit does not appear on the books of SWMD for some time later. This causes confusion and frustration of agencies that think they "paid" but are still banned by us because we haven't "received payment." SWMD must work with DoA/Accounts to improve the timeliness of the debiting and crediting of the respective accounts. It would be preferable to get the government agencies to sign up with the commercial haulers, with the proviso that we can get the changes we need as stated above.

Self-Haul Revenues

Cash receipts from Ordot and the three transfer stations average about \$23,000 per month, with about 60% of that amount generated at Ordot, and about a quarter of that amount from Dededo (see Appendix A). This is another category of revenues that is not cost-effective to manage. Perhaps SWMD could eliminate cash transactions at the disposal locations without eliminating the right to self-haul by establishing a sticker system for vehicles. Annually, residents could pay a fee for the right to use a non-commercial vehicle, identified by the sticker, to deposit waste at the disposal facilities. The use could be unlimited or limited to a certain number of visits by use of a punch card or coupon system. If the entire system were to be automated, the self-haulers could be required to use a credit or debit card to make payments at the disposal facilities instead of cash.

Because traffic at two of the transfer stations – Agat and Malojloj - is so limited, SWMD could consider restricting access to them to 2-3 days per week each and rotating the crew between the two locations, saving 3 FTEs.

Collections of Past Due Accounts

A review of the aged A/R report for April 2008 revealed many problem areas for pursuing past due amounts. Appendix B summarizes the data for the four classes of accounts. Many accounts have receivable balances going back 5 or more years, but those may be inactive accounts, because the aging report has no activity invoiced or those accounts within the past 1-2 years. Many receivables will be challenged for lack of service, and there is scant data to confirm that service was delivered beyond the past 1-2 years. The major commercial accounts will complain that they are not liable for receivables beyond 60 days, and that they were never paid by their accounts.

Nonetheless, it may be useful to arrange for a collection agency to undertake the collection of the receivables, but only on a contingency basis. We are also looking into using the services of the CWA for revenue collection.

Residential Billing Cycle

Non-residential bills are sent out monthly, which is entirely appropriate. The residential bills are monthly as well, but are sent out quarterly, three at a time, with three due dates and three payments to be made. Each set of bills cost SWMD about \$8,000 for printing and mailing, with an additional \$8,000 for postage. We may want to consider semi-annual send out of monthly bills, which would save about \$32,000 per year (but may increase customer service time sending out replacements for lost invoices), or even annual – a coupon system.

If it were possible, the residential billing should be switched to a quarterly billing. While the bills would go out four times per year, the payments would be larger and fewer (\$30 v. \$10), saving time and resources for SWMD and Accounts; semi-annual billing would save even more, though with anticipated increases in tip fees, a semi-annual payment might be hard for some customers to make.

Other Fees and Charges

Currently, SWMD imposes no late fees or interest on late payments. Such charges could increase the collection rate of residential customers, but would not have much impact beyond them. Also, no deposits are required of any customers with a checkered payment history. The practices of GWA, GTA and GPA should be consulted before looking to impose such charges.

Conversely, SWMD offers no discount for prepayment of the three (or more) monthly bills. A discount could increase cash flow, and could offset the imposition of any new charges.

Review of Guam Division of Solid Waste Management Billing, Collections and Customer Service

1. Customer Information System

The SWMD customer information system resides in the GovGuam/DoA accounting system, Bacis, mounted on their AS400. In fact, the data base is mistakenly referred to as the AS400 system. The database software is written in RPG400 and is managed by an outside firm, DMR, which is responsible for any special requests or needs of SWMD. The information system seems to have the full range of functionality, including report generation and querying capability, though we haven't explored the extent of the system's capabilities or its limitations as yet.

The customer data base has four types of customer:

- Residential (R) in 1-4 dwelling unit buildings
- Major Commercial (C) commercial haulers
- Other Commercial(OC)
- Government (G)

There are approximately 21,000 active Residential accounts, 5 Major Commercial accounts, 114 Other Commercial accounts and 26 Government accounts. In addition, residents are allowed to self haul on a cash basis to Ordot or the 3 transfer stations. The data base also has about 11,600 inactive Residential accounts, and may have inactive Other Commercial accounts as well.

The original customer data base was provided by the GWA, and so the customer record has vestigial information from the water system. The customer record has the following information:

- Account #
- Customer name and phone #
- Customer ID water meter (original) or social security # (new)
- Co-customer name and ID
- Employer (optional); work phone #, fax #, other phone #
- Mailing address
- Service location/street address/village/water meter route/book #
- Billing and payment history
- Notation of any billing disputes
- Other coding (inactive, updating record, etc.)

The record does not contain the solid waste collection route, but may have an appropriate field available for such information. Collection routes are not uniquely coded as of yet.

It is not clear if the data base is comprehensive or complete. Compared with the 21, 000 SWMD residential accounts, the GWA has 22,000 and the GPA has 39,000. Given the peculiarities among the utilities, meters v. physical units, and multi- v. single-family units, it would be difficult to reconcile the records in the SWMD data base. Still, a comparison with the current GWA system may be helpful in cleaning the SWMD data base. Though not a high priority, the data base should be cleaned, updated, purged of unnecessary records and searched for missing data. Missing residences may be self-haulers, commercial customers or simply not in the system, in which case SWMD is missing out on revenue.

Not every customer record has a street name and street number, making the coordination with physical collection more difficult. Some streets are unnamed and some residences have no assigned number. Village mayors may have more complete information on physical location of

customers, since all households must register with the villages. Other sources of information on physical locations include the planning agency and the one-stop center of DPW.

Access to the data base is by SWMD administration (Borja) and customer service (Benavente). New customers are added by means of a Registration Form, which is filled out by customers coming to the SWMD customer services office. To establish a new account, the customer must provide a photo ID, proof of ownership of the property (or copy of a lease agreement with authorization for service from the landlord) and a copy of a power/water bill (or work order for a new service). Customer terminations of service are handled the same way and require the customer to provide the same information. At termination, customers generally add the reason for the termination on the registration form, usually the reason is due to leaving the island, going to self-hauling or transferring service to a commercial hauler. To terminate service, the customer must first pay up all amounts due SWMD. By law, commercial haulers are not allowed to accept customers who are in arrears to SWMD. SWMD does not require terminated customers to provide proof of other service before allowing the termination.

To date in fiscal year 2008 there have been 534 new customers registered and 410 terminations.

2. Residential Billing

Residential customers are billed by SWMD three months at a time (not quarterly) in advance with a bill rendered for three one-month periods mailed out quarterly. The fee is \$10.00 per month. Customers have 60 days from the date of the bill (which is the last day of the service month) to pay. The bills are prepared electronically and forwarded to the Graphic Center, a private vendor, for printing and mailing.

Customers may pay their bills by cash or check in the following ways:

- At a bank: Bank of Guam, Bank Pacific or Citizens Security Bank
- At a Treasury of Guam Cashier location: One-Stop Center or Treasurer's Office
- By mail
- Online (which also includes credit card payment capability)

Collection activity consists of sending out letters to delinquent accounts. Rarely, if ever, are residential customers terminated for non-payment.

A key requirement for increasing the residential collection rate for residential customers is to be able to link the payment history of a customer to its physical location, and then to alert the route driver to skip the stop of the delinquent account. SWMD cannot presently do that. Recently, SWMD contracted with New Generation to develop a geographic information system that in fact identified customers' locations and coded them by collection route. Collection routes are not yet coded consistently with the collection routes. That GIS is not currently on line and doesn't interact with the AS400 system with the account history. However, it does look to have potential to provide the necessary interactivity to provide the real-time information to drivers about current and delinquent accounts for collection.

3. Commercial Billing

The five commercial haulers are billed based on "weigh tickets" – called invoices – from their trucks dumping at Ordot. The invoice has the following information:

- The vehicle ID plate #
- The hauler name
- The location of the waste picked up

- The size of the vehicle (charges are made to the hauler based on the volume of the vehicle, not the volume delivered or weight delivered)
- The total charge for the load (volume times unit price of that volume)

Four copies of the invoice are generated, one for SWMD, one for the driver, one for the customer file and one sent as back-up delivered with the monthly bill to the customer. The invoices are collected daily from Ordot and delivered to SWMD for processing. The invoices are consecutively numbered, and the gate agent must account for each one. At SWMD, the invoices are individually input into the AS400 system. Until the data entry of the invoices, the system is entirely manual. At the end of the month, the bill and the supporting invoices are hand delivered to the commercial hauler.

The hauler is supposed to back charge the tip fee to its individual accounts, although it is not clear if or how such an allocation takes place. The tip fee is due from the customer to the hauler, who is then required to transmit it to SWMD within 20 days from the billing date. The hauler is not required to pay SWMD for any tip fees due that were not paid by its customers. If the tip fee is not paid to the hauler within 60 days of the billing date, the hauler is supposed to send the customer a 30-day written notice of termination and, if the fee still has not been paid by the end of the 30 days, the hauler is to send SWMD a notice to that effect. Commercial haulers are not allowed to pick up trash from terminated customers. SWMD is supposed to notify the commercial hauler of the reinstatement of any commercial customer that has paid its outstanding invoices. The commercial hauler is not liable for any tip fees not paid to SWMD by its customers. SWMD is supposed to collect from the delinquent commercial customers.

This system is untenable for SWMD to maintain its revenue stream. There is probably no way to trace any non-payment of tip fees back to individual commercial customers, even if some control were established on the individual invoices (those invoices have a nominal location of the pick-up, but many are collected from routes with several customers, not one per invoice). It is also not clear how the haulers apply payments to SWMD tip fees v. hauler collection and other service fees, so that there may be an unresolvable dispute between the hauler and SWMD about the application of payments. Lastly, without complete access to the haulers' billing systems, which is unlikely to happen, SWMD (or even a collection agency) cannot effectively manage the fee collection system.

SWMD has been inconsistent in its pursuit of delinquent major commercial hauler accounts. Last February, the DPW Director sent the 5 haulers a request for their customer lists but no follow-up was made.

4. Other Commercial Billing

Bills for the Other Commercial accounts are prepared in the same manner as the Commercial accounts. Monthly bills are mailed directly to the commercial customer, who has 60 days to pay. The Other Commercial customers can be directly terminated by SWMD without the 30-day notice period required for Commercial customers. Other Commercial accounts that are in arrears greater than 60 days are banned from using Ordot until their accounts are made current.

New Other Commercial accounts pay by check at Ordot when they deliver their load, and are no longer billed monthly in arrears.

5. Government Billing

Bills for Government accounts are prepared in the same manner as the Commercial accounts. Monthly bills are hand delivered to the agencies through the central mail distribution system.

Payments are made by line agencies through a general voucher submitted to accounting; the autonomous agencies pay by check.

Collections are complicated by the voucher system, which is controlled by Accounts in the DoA. Accounts takes its own time to process the vouchers, delaying the payment to SWMD. Additionally, it is not clear that the payment is credited to SWMD at the same time as it is debited from the line agency, leading to confusion about whether the customer has actually paid or not, since SWMD sees only the credit when it hits the database, not the debit.

Agencies that are in arrears greater than 60 days are banned from using Ordot until their accounts are made current.

6. Self-Hauling Revenues

Residents are allowed to self-haul their trash to Ordot or one of the 3 transfer stations and pay at the gate, either \$2.50 or \$5.00 per load, depending on volume, which is determined by the gate agent. A log is kept of all vehicles depositing waste at each location, and a receipt is issued to the customer. The receipts are consecutively numbered and the gate agent must account for each one. At the end of the day, an SWMD employee collects the cash and receipts in a locked bag, confirms the amount deposited in the bag with the gate agent, and delivers the bag to the bank. The bank confirms the amount of cash with the SWMD delivery agent and deposits the cash in the solid waste division account. A set of the receipts is separately delivered to SWMD. If for some reason the cash cannot be collected by the SWMD agent, the gate agent would take the cash home overnight and wait until the end of the following day to complete the collection process.

While involving small amounts of money, the self-haul system is time consuming, not secure, and subject to abuse.

7. Customer Service (CS)

Customer Service is responsible for handling complaints, resolving billing disputes, registering new customers and customer terminations, and keying in invoice data into the billing system.

Complaints. To log complaints, CS uses a separate data base not integrated with the AS400 customer information system. Complaints are mostly about lack of service, but can include other matters, such as damaged containers or littering. For the first 4 months of 2008, there were a total of 1710 complaints, about 425 per month. Each complaint is recorded in the data base, coded and then given to Operations. Operations sends out a complaint crew to assess the reason for the complaint, usually a non-pick up, which may have been caused by a late put-out by the customer, non-compliance of the containers or overhanging trees preventing access by the truck. Operations is supposed to communicate back to CS the resolution of the complaint, but doesn't always do so. Also, drivers are supposed to record any non-pick ups, but do not generally do so.

Billing Disputes and Credit Memos. CS investigates billing disputes and prepares credit memos for adjustments, but is dependent on the DoA/Acounts for actual resolution. This can lead to unwarranted customer frustration with CS.

Customer Registrations. See above.

Keying in Data. Between customer calls, CS personnel key in the invoice data for the non-residential accounts from the Ordot disposal system.

Appendix A Cash Collections at Ordot and Transfer Stations FY08 Year-to-Date

Location	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	Total	%
Ordot	\$12,855	\$11,845	\$13,115	\$14,812	\$17,705	\$17,230	\$5,670	\$93,232	59%
Agat	\$2,080	\$1,760	\$1,230	\$2,410	\$1,195	\$1,675	\$990	\$11,340	7%
Dededo	\$6,425	\$6,395	\$6,375	\$8,155	\$6,045	\$6,295	\$3,285	\$42,975	27%
Malojloj	\$1,942	\$1,885	\$2,180	\$1,755	\$1,560	\$1,630	\$850	\$11,802	7%
Total	\$23,302	\$21,885	\$22,900	\$27,132	\$26,505	\$26,830	\$10,795	\$159,349	100%

monthly average = \$22,764

Appendix B Aged Accounts Receivable April 2008

Customer Class	61-90 Days	91-120 Days	121 days-1 Yr	1 year +	2 years +	3 years +	4 years +	5 years +	6 years +	Total
Residential	\$203,169	\$195,826	\$1,254,708	\$1,837,403	\$1,616,077	\$1,401,660	\$1,323,178	\$1,098,769	\$438,926	\$9,369,716
Major Commercial	\$309,520	\$282,391	\$577,181	\$80,706	\$0	\$0	\$53,588	\$935,932	\$297,212	\$2,536,529
Other Commercial	\$375	\$150	\$15,210	\$23,323	\$9,178	\$14,215	\$24,756	\$46,212	\$89,222	\$222,641
Government	\$4,265	\$4,675	\$43,990	\$9,565	\$0	\$0	\$0	\$0	\$0	\$62,495
Total	\$517,329	\$483,042	\$1,891,088	\$1,950,997	\$1,625,255	\$1,415,875	\$1,401,522	\$2,080,913	\$825,360	\$12,191,381

Appendix C
Billings and Collections
FY08 – First 2 Quarters

Class:		Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Total
Major	Billings	\$322,105	\$317,925	\$343,245	\$339,620	\$322,385	\$328,255	\$1,973,535
Commercial	Less: Credits	\$610	\$600			\$480	\$800	\$2,490
	Plus: Debits	\$250	\$50		\$450		\$100	\$850
	Net Billings	\$321,745	\$317,375	\$343,245	\$340,070	\$321,905	\$327,555	\$1,971,895
	Payments	\$308,543	\$275,234	\$525,170	\$123,157	\$374,972	\$414,459	\$2,021,536
	Collection Rate	95.90%	86.72%	153.00%	36.22%	116.49%	126.53%	102.52%
Residential	Billings	\$218,480	\$219,480	\$220,190	\$218,090	\$218,180	\$218,630	\$1,313,050
	Less: Credits	\$5,778	\$1,516	\$954		\$1,120		\$9,368
	Plus: Debits		\$16					\$16
	Net Billings	\$212,702	\$217,980	\$219,236	\$218,090	\$217,060	\$218,630	\$1,303,698
	Payments	58,265.14	196,953.57	86,825.50	57,546.00	39,930.00	37,330.00	\$476,850
	Collection Rate	27.39%	90.35%	39.60%	26.39%	18.40%	17.07%	36.58%
Government	Billings	\$6,545	\$6,385	\$5,390	\$4,790	\$4,685	\$7,525	\$35,320
Government	Less: Credits	Ψ0,545	\$5	ψ5,550	ψ4,730	ψ+,005	ψ1,525	\$55,520 \$5
	Plus: Debits		ΨΟ	\$35	\$15			\$50
	Net Billings	\$6,545	\$6,380	\$5,425	\$4,805	\$4,685	\$7,525	\$35,365
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	Payments	0.00	\$100	\$0	\$2,785	\$3,740	\$327	\$6,952
	Collection Rate	0.00%	1.57%	0.00%	57.96%	79.83%	4.35%	19.66%
Other	Billings	\$5,915	\$6,065	\$3,905	\$4,675	\$4,740	\$4,065	\$29,365
Commercial	Less: Credits							
	Plus: Debits	\$360						\$360
	Net Billings	\$6,275	\$6,065	\$3,905	\$4,675	\$4,740	\$4,065	\$29,725
	Payments	\$21,764	\$7,415	\$39,253	\$13,434	\$5,335	\$6,675	\$93,876
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	Collection Rate	346.84%	122.26%	1005.20%	287.36%	112.55%	164.21%	315.81%
Total	Billings	\$553,045	\$549,855	\$572,730	\$567,175	\$549,990	\$558,475	\$3,351,270
	Less: Credits	\$6,388	\$2,121	\$954	\$0	\$1,600	\$800	\$11,863
	Plus: Debits	\$610	\$66	\$35	\$465	\$0	\$100	\$1,276
	Net Billings	\$547,267	\$547,800	\$571,811	\$567,640	\$548,390	\$557,775	\$3,340,683
	Payments	\$388,572	\$479,703	\$651,249	\$196,922	\$423,977	\$458,791	\$2,599,214
	Collection Rate	71.00%	87.57%	113.89%	34.69%	77.31%	82.25%	77.80%

Note: Collection rate is on a cash basis

Gershman, Brickner & Bratton, Inc. 8550 Arlington Boulevard, Suite 203 Fairfax, Virginia 22031-4620

<u>www.gbbinc.com</u> http://www.guamsolidwastereceiver.org/

TO: Gershman, Bratton, Lund, Seader & Manning

FROM: Chace Anderson, Receiver Operations Manager

DATE: June 1, 2008

RE: RECYCLING FACILITIES SITE VISITS

I. Summary

Gershman, Brickner & Bratton, Inc. (GBB) the court appointed receiver for the Solid Waste Management Division has requested to meet with Recycling Facility owners and private and public entities on Guam to get a better understanding of the recycling activities on island. Site visit appointments and short meetings were requested from recycling facilities listed on The Guam Environmental Protection Agency's Recycling Guide.

There are fifteen (15) recycling companies listed on the Guam Recycling Guide. We have visited (11) eleven recycling companies/facilities and conducted short meetings. Only (2) two companies were unavailable due to conflict schedules. These are the (South Pacific Environmental) SPE, which collects Hazardous Waste and Waste Management, which collects Medical Waste. There are also some recycling companies that are not included on GEPA's Recycling Guide however; they are in operation accepting recyclable waste such as metallic waste and green waste for composting. The Solid Waste Management Division (SWMD) will continue to coordinate with GEPA on updating the list of permitted recycling facilities.

Some issues presented were high shipping rates when the volume of shipment was below ten (10) overseas containers at a time to Asia or the US mainland. There are also issues in regards to limited storage capacity and limited volume of recyclable materials coming in from the community. Most recyclers will be willing to expand their operations should there be a substantial amount of recycling activities, which may increase the volume of recyclable materials on island.

II. Recycling Facilities (GEPA List)

Metals (Ferrous and Non- Triple Star Recycling Ferrous) Xiong's Family, Inc.

Balli Steel Guam, LLC
FSM Recycling
Island Scrap Yard (same owner

as FSM)

Fermosa Recyling (Rising Year Int'l Guam Co.)

Hazardous Waste Unitek Environmental

Tires

Tomson, LLC

South Pacific Environmental

Waste Oil GRESCO

Cooking Oil and Grease Lucky One Pumping

Corrugated Cardboard

Mr. Rubbishman (Guahan Waste Recycling LLC)

Paper, Cardboard (flat)

Guam Transport and Warehouse

III. SITE VISIT REPORT

A. TOMSON, LLC - Tire Processing Facility

Owner: Soo Ja Park May 15, 2008 9:00 - 10:00 am

Tomson, LLC is the sole tire processing listed on the GEPA's recycling guide. Their facility is located at Route 15 back road to Andersen AFB, at the IBC Compound. Operational hours are from 8:00am to 5:00pm Monday – Friday. permitted can store up to 10,000 pieces of tires. TOMSON Customer base includes:

Navy installation

Lujan Tire

United Tire

EZ Tire

Processing of Tires:

- 1. TOMSON receives tires from customers for shredding/processing.
- 2. Out of the \$3.00 disposal fee, \$2.50 is paid out to TOMSON to process tires by other commercial tire companies, including the navy.
- 3. Steel belted tires are separated from non steel belted tires.
- 4. Machines rip steel belts out of the tires and company sells them to scrap metal.
- 5. Tires are processed /shredded. Shredded tires are approximately sold at \$30.00/ton
- 6. Shredded tires are shipped off to Japan and Korea for recycling in a 40 ft. container.
- 7. TOMSON LLC can shred up to 1,400-1,500 tires a week.
- 8. 450 commercial tires = 1 ton

It was mentioned that they could accept the tires free from GovGuam if government would drop the tires off if room for storage is available. They are also willing to take in collected tires piled up at the transfer stations.

Issues/Concern:

- 1. Bigger space to accommodate tire storage and processing/operations.
- 2. Should there be a bigger space to relocate the operations, TOMSON, LLC may be willing to bring in larger machines and/or processing line.
- 3. No power/water in current facility.
- 4. A generator is currently powering operations.

Future Expansion:

TOMSON, LLC is also planning to collect and bale plastics for recycling. They brought in the machinery for the processing of plastics materials but have not used them.





TIRE SHREDDER

B. GUAM TRANSPORT AND WAREHOUSE (GT&W)

Paper Collection (includes other paper products, phonebooks and flat cardboard) Owner: James Honda May 15, 2007 10:00 – 11:00 am

GT&W is located at the Harmon Industrial Park and is open form 8:00am – 5:00pm Weekdays and 8:00am – 12:00pm Saturday. It is located near Mr. Rubbishman's OCC facility (not reviewed in this memo because it has already been discussed.) GTW accepts commonly used paper products free of charge. Paper products (fiber) are dropped off, shredded, baled, and shipped to Taiwan. They do not buy paper products from residents or private businesses. They accept all kinds of paper products including textbooks, phone books, and flat cardboards. GT&W also offers paper shredding services, trucking and warehousing. They are the only one on island who recycles non-OCC paper.

Equipment available: 1 baler and shredder; Currently company ships approximately 2 to 5 containers a month of paper to Taiwan. Usual daily operations for paper recycling is up to 1,500 lbs/day

Future Expansion:

GT&W may expand current recycling operations should there be considerable amount of paper to be recycled.

C. UNITEK ENVIRONMENTAL

Hazardous Waste Collection and Disposal Owner: Leroy Moore May 15, 2007 1:00 -2:00pm

Unitek Environmental is an Environmental Service firm that basically deals with Hazardous Waste Disposal. They are located at Agat and operation hours are from 7am – 4pm Monday – Friday. Hazardous wastes collected are shipped back to the US mainland (Long Beach) for processing. The line they ship with is Matson. Used oil is delivered to the Cabras Power Plant. Their company also handles materials from the military installation here on island and was responsible for the clean up of PCB's in Coco's Island (located at the south end of Guam) worth \$1 million dollars. Shipping costs for some Hazardous liquids/materials are approximately \$12,000.00.

There was a Hazardous Waste Facility built for the commercial Port but is not currently permitted due to it sitting at a 100 ft flood plain. The Guam Port Authority needs to submit a maintenance and mitigation plan to the Guam EPA for them to issue a permit for the facility.

Unitek has been previously awarded the contract for the HASSO! Guam Collection event in 2005 worth \$200,000 for the whole year for three(three) collection sites. Mr. Moore made mention that the last HASSO! Event they collected 4,000 NiCad batteries.

D. GRESCO (Guam Refinery and Environmental Services Company)

Waste Oil Vice President/General Manager: David Taitano May 15, 2007 2:30- 3:30 pm

GRESCO facility is located in Agat and is open form 8:00 am -5:00pm weekdays. They collect, recycle and refine used oil. Their customer base includes auto shops, and other environmental companies. Residents are welcome to drop off their used/waste oil and are free of charge for the first five (5) gallons.

GRESCO is the only company on island listed on the Guam Recycling Guide that recycles used oil. Other companies that collect waste oil rely on GPA to take in the product. They usually pick up the used oil, clean it up and sell it to the power plant and they burn it as a fuel or we sell it to an asphalt plant or vessel or boiler.

The facility capacity is 250 thousand gallons of which 166 thousand is used for storage capacity. GRESCO also test what they collect to identify hazardous elements. On the last HASSO! Guam conducted by Guam EPA GRESCO collected 3,600 – 4,000 gallons of waste oil form residents who came to drop off their hazardous waste.

The process of recycling their waste oil is approximately 6 days. Water will evaporate from the oil and sediments settle at the bottom of their container on the

first three days. The next 2-3 days are dedicated to run what has recovered in their system.

GRESCO REFINERY PLANT





GRESCO refinery plant containers are numbered according to the processing method they use.

E. Northern Hardfill (Operated by Primo's Heavy Equipment)

Green Waste/Wood Waste and Construction Demolition Debris

Owner: Felix Quan May 16, 2008 9:30 -10:30 am

The Northern Hardfill is privately owned and operated by Primo's Heavy Equipment. It is located at Yigo (Rt. 15 – Back road to AAFB) and Operates from 8:00am – 5:00pm Weekdays and Saturdays and closed from 12pm – 1pm (Weekdays and Saturdays) and Sundays. It receives green waste, construction, demolition debris from residents, private companies, military and other government projects. Current disposal fee for green waste is \$4.00 per cubic yard.

The green waste and wood waste are grinded and turned into mulch. The mulch/ woodchips are given free to residents. Their equipment, a horizontal grinder, is regularly maintained. They do however, stop operations during heavy and continuous rain.

Future Expansion: It is expected that their operations will expand upon securing the lease of the lot next to the Dededo Transfer Station under the Chamorro Land Trust.

Northern Hardfill





4
RECYCLING FACILITIES SITE VISITS
MAY 2008
7/7/2008

Green Waste Site







Horizontal Grinder used at the Northern hardfill to grind wood waste and turn it into mulch.





Horizontal grinder while in operations (tree trunk being fed to the machine for grinding)



Construction and Demolition Site (Northern Hardfill)

F. PYRAMIND RECYCLING/FERMOSA RECYCLING (Rising Year International Guam Co.)

Non- Ferrous Metals, Aluminum, Steel Cans, Plastic Bottles, Owner: Eric Hsueh

May 16, 2008 3:30 – 4:30pm

Pyramid Recycling is a 3rd generation family owned business. The owner Mr. Hsueh has two (2) scrap yards one located at the Harmon Industrial Park (Pyramid Recycling) which accepts plastic bottles, aluminum, copper, brass and computers. He stated that collection and recycling of plastic bottles is not feasible because there is no "bottle bill" program in place.

(Note: Guam EPA states that their current permit to accept plastic is pending approval)

Pyramid recycling approximately ships off 6-8 containers a month. As a family owned business, they have scrap yards in Taiwan and China. They were also contracted by the Anderson Airforce Base solid waste contractor to ship out collected aluminum and plastic. Their customer base ranges from private contractors and commercial haulers.

Mr. Hsueh states that is not feasible to put a metal shredder on island, since there is not enough volume of metal to shred, no incentive on island and shipping of the equipment may cost more. In Taiwan, there is three (3) shredders and only one in operation.

FERMOSA recycling also owned by Mr. Hsueh, is located in Harmon over a five (5) acre property. This facility accepts metallic waste. After metals are sorted and separated it is loaded in containers. Tires coming form the vehicles are given back to the contractor/client. Guam currently requires customs officers to be present during the loading of the materials (metallic waste) to check of stolen items such as (brass plates etc.).

Mr. Hsueh also mentioned that if white goods (refrigerator, washing machine etc) are taken apart prior to brining in their recycling facility, the scrap recovered then becomes a commodity rather that being it being junk.

PYRAMID RECYCLING CENTER





Scale at Pyramid Recycling



Balled wires ready for shipping





Baled plastic bottles from Anderson Air Force Base (AAFB) as per Mr. Eric it took AAFB 2 years to collect so much plastic bottles at AAFB





Baled and Shrink wrapped aluminum cans ready for shipping.

FERMOSA RECYCLING







Scrap Metal Inventory







Heavy Equipment sorting metals at Scrap yard

H. XIONG'S FAMILY

Batteries, Metallic Waste, White Goods, Computers

Operations Manager: Jay – R

May 21, 2008 2:00 pm

Xiong's Family Recycling Center, is located in Harmon and has a seven (7) day operation and two (2) shift schedules. The first shift is from 8am -5pm, during the first shift, the facility receives from customers ferrous and non-ferrous materials. The second shift is from 9pm - 6pm and covers internal operations. They currently have a staff of 30 people.

Recent local public laws have prescribed scrap metal dealers not to buy any scrap metals after 5:00 pm. Xiong's recycling center does not have any metal shredder. They have stated that the only metal shredder they know is the one located next to the Dededo Transfer station and it is reported to be inoperable.

The facility sells their recyclable materials to the Asian region (Korea, India, Malaysia, Vietnam, Taiwan, and China). They have recently filled two (2) containers of scrap metal and are preparing the shipment to China. They currently deal with CTSI Logistics for their cargo transportation.

Residents pay a certain amount to dispose of their white goods. Prices usually range form 10 - 20 dollars per piece. Similar to Pyramid recycling, they would however buy form customers if white goods were dismantled.

FUTURE EXPANSION: They are trying to acquire a lease on the lot next to the transfer site to expand the facilities operations.

(Note: Lot described is the same as described by Felix Quan, General Manager of Primo's)



Xiongs Scrap yard (back)



Weight scale at Xiong's Recycling Facility



Xiong's Scrap yard (inside)

I. FSM/ ISLA RECYCLING

Metallic Waste, White Goods, Batteries, Aluminum, Copper, Brass

Owner: Jae Yoon Cha

Mr. John – translator and co –owner of Isla Recycling

May 21, 2008 3:00 pm

FSM Recycling is located at the Harmon Industrial Park and is a family owned business. They also own a scrap yard in Bello Road, Barrigada (ISLA Recycling) where they accept computers and white goods. They are currently shipping scrap metal to Korea where the prices of metals are high. Other markets for their materials include China and Taiwan.

Recently they have shipped off 3,480 tons of scrap metal to Korea. They have sold scrap metal to Balli steel due to the shortage of tons Balli Steel needs to have in order to ship by way of barge. They have stated that they can ship almost everything to Korea for recycling except for car scrap. They also stated that one of Guam's biggest problems is the storage for tires. Importers of shipments make deals with recyclers to lessen cost of shipment since most importers pay for the ship to come in and out even if the ship is empty.

FSM has recently bought equipments to support the collection and recycling of scrap metals, they have an equipment to cut and put scrap metal on a knuckle boon truck. They also have equipment that can pick up scrap metals on the spot. They have done area clean up for government project.

It was mentioned that qualifications for projects must include the proper equipment and regular maintenance of the machines.

K. TRIPLE STAR RECYCLING

Metallic Waste, White Goods
May 22, 2008
10:00 am

Triple Star Recycling is located in Harmon. They are open 7 days a week but only with one shift. Weekend usually cover internal operations. They accept scrap metal, aluminum, copper, brass from businesses and residents. It was mentioned that some of the tires they collected from junk vehicles were disposed at Ordot Dump.

Containers filled with scrap metals are usually shipped off two (2) to four (4) times a week.



Triple Star Recycling Facility

J. BALLI STEEL

Batteries, Metallic Waste, White Goods, Tires (500pcs. Storage capacity) General Manager: Joe Sicad

May 22, 2008 2:00 – 4:30pm

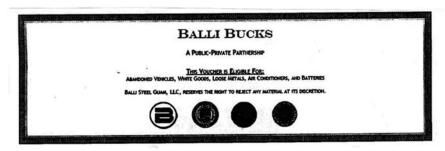
Balli Steel corporate office is located at the Para Oceana Building in Harmon; their scrap yard is located at Polaris Point, in Piti. They are open from 8:00 am – 5:00pm weekdays.

Balli steel has been a contractor with the Airforce and Navy for clean up projects within their installations. They are currently working with the military contractor for metallic waste disposal. In 2005, Balli Steel was awarded the Abandoned Vehicle contract under DPW. As part of the beautification efforts for the island, the Abandoned Vehicle Program was set out to collect all abandoned vehicles, white goods, and tires. They have coordinated with the village Mayors to estimate the numbers of abandoned vehicles to be collected per village. The price of shipping out the scrap metal collected under this project is \$30/ton. The project has been discontinued due to funding issues. Currently DPW still owes the company roughly \$150,000. This project is currently on hold due to the government non-payment.

Balli Steel has provided the mayor will coupons (Balli Bucks) to give to their constituents. These coupons entitle village residents to dispose their white goods free at the company's scrap yard. Without the Balli Bucks, a resident can take in their white goods for \$5.00 a piece. They have also mentioned that community partnership is essential to have the system continue.

FUTURE EXPANSION: They are planning to continue servicing the public with their programs such as the Balli Bucks with the Mayor's Council of Guam.





Balli Steel – Balli Bucks (as provided by the Hagatna Mayor's Office)

K. LUCKY ONE PUMPING

Waste Cooking Oil to Bio Diesel General Manager: Richard Kempski Senior Associate: Allen Turner

June 3, 2008 10:30 am

Lucky One Pumping, located in Anigua, has been converting used cooking oil to Bio – diesel or FAME (Fatty Acid Methyl Ester). They have been using biodiesel to operate and run their fleets. The current facility produces 12,000 gallons of biodiesel in a year. The process takes about 4 days to complete. Although the company deals with recycled used cooking oil, it uses the very expensive ingredient called Methanol, which currently cost \$12/gallon.

Residents can bring in their waste cooking oil free (five gallons max). Companies are charged an amount to bring n their cooking oil and for Lucky One Pumping to collect. They also take in Navy's used cooking oil. The by-product for recycled cooking oil is soap.

FUTURE EXPANSION: They stated that even if there is a growing demand for bio-diesel there is not enough supply to meet the demand.



Used cooking oil is stored for sediments to settle.



Processing occurs in a 20 ft. container located at their office.



Processing of waste cooking oil to biodiesel.

Gershman, Brickner & Bratton, Inc. 8550 Arlington Boulevard, Suite 203 Fairfax, Virginia 22031-4620

<u>www.gbbinc.com</u> http://www.guamsolidwastereceiver.org/

GUAM RECEIVER MEMORANDUM

TO: H. Gershman, D. Manning, T. Bratton, C. Lund, and D. Seader

FROM: Chace Anderson (Receiver Operations Manager)

DATE: 5/25/08

RE: Receivership: Proposed Banning of yard waste, untreated lumber, inert material

and OCC (Old Corrugated Containers) from the Ordot Dump and Transfer

Stations

Summary of Memorandum:

Goal is to extend capacity at Ordot Dump until new landfill is open;

- EPA Guam had recommended that yard waste, untreated lumber, and inert material be banned from the dump;
- Banning this material will help increase compaction and extend life of the landfill;
- Private facilities for each of these items have been found on Guam;
- Recommendation:
 - 1. Develop and send letters to commercial haulers, customers on routes, and Mayors stating that these materials will be banned and when;
 - 2. Create and place sign at Dump's entrance notifying all customers of the ban and when it will take place;
 - 3. Create and deliver Public Service Announcements to all media outlets; and
 - 4. Notify Governor and other VIPs before ban is in effect.
 - 5. Banning Rules for Ordot Dump:
 - No yard/green waste
 - No inert material
 - o No OCC
 - No untreated lumber
 - Mixed loads (loads consisting of above material) will be turned away

Material:

The 1995 Waste Characterization study had found the following:

Category of Material	Percent				
OCC	(Wet Season) 18.65% (Dry) 14.89%				
Yard Waste	(Wet) 11.77% (Dry) 24.0%				
Untreated Lumber	(Wet) 1.40% (Dry) 2.87%				
Inert Material	(Wet) 0.00% (Dry) 0.097%				

Current activity on the active face shows that roll off containers regularly come in with yard waste and untreated lumber as well as inert material. These materials come in both

segregated and mixed. OCC is seen coming out of front end loader collection vehicles as well as roll off containers. The Mayors regularly bring in truck and trailer loads of green waste. Front End loaders also bring in considerable amount of OCC into the Dump.

This material is hard to compact, some of it can be recycled, and all of it can go to other locations already existing in the private sector. The following pictures show material currently being dumped at the Ordot Dump.

TrashCo, a commercial hauler, brings in OCC and pallets:





Inert materials are coming in. Some we are diverting to use on roads; some have been going into the active face.



Alternative Disposal Sites:

1. Northern Hardfill (Operated by Primo's Heavy Equipment) Green Waste/Wood Waste and Construction Demolition Debris

Location: Yigo (Rt. 15 – Backroad to AAFB)

Operational hours: 8:00am - 5:00pm Weekdays and Saturdays Closed from 12pm - 1pm (Weekdays and Saturdays) and Sundays

The Northern Hardfill is privately owned and operated by Primo's Heavy Equipment. It receives green waste and construction and demolition debris from residents, private companies, military and other government projects. Current disposal fee for green waste is \$4.00 per cubic yard.

The green waste and wood waste are grinded and turned into mulch. The mulch/ woodchips are given free to residents. Their equipment, a horizontal grinder, is regularly maintained.

Future Expansion: It is expected that their operations will expand upon securing the lease of the lot next to the Dededo Transfer Station under the Chamorro Land Trust.



Horizontal grinder of Primo's



Feeding tree trunk into the horizontal grinder



Green Waste/ Wood Waste Section



Hardfill (mortar, rubble, inert) Section

2. Guam Transport and Warehouse (GT&W)

Paper Recycler - Office paper, Newspaper Magazines, Phone Books, Non- Corrugated cardboards, color paper, Envelopes, etc.

Location: Harmon Industrial Park

Operational hours: 8:00am – 5:00pm Weekdays 8:00am – 12:00pm Saturday

GTW accepts commonly used paper products free of charge. Paper products (fiber) are dropped off, shredded, baled, and shipped to Taiwan. They do not buy paper products from residents or private businesses. They accept all kinds of paper products including textbooks, phone books, flat cardboards. GT&W also offers paper shredding services, trucking and warehousing.

Equipment available: 1 baler and shredder which can handle up to 4,000 lbs of paper. Currently they ship approximately 2-5 containers a month of paper to Taiwan. Usual daily operations for paper recycling is up to 1,500 lbs/day.

Future Expansion: GT&W may expand current recycling operations should there be a considerable amount of paper to be recycled.

3. Mr. Rubbishman (Guahan Waste Recycling) Corrugated Cardboard

Location: Harmon Industrial Park

Operational hours: 8:00am - 5:00pm Weekdays

The facility owned and operated by Mr. Rubbishman currently receives and collects OCC which it then bales and ships to China. Customers can have dumpsters located at their facilities which Mr. Rubbbishman will collect.

Education Activity Needed:

The following steps are recommended to be taken to provide adequate education of the ban before it goes into effect.

- Draft and send letters to commercial haulers and all Mayors (see attached draft);
- Residential customers on SWMD's trash collection routes will also be mailed notification that our collectors will not collect banned material (if we should decide to begin banning from non-commercial customers);
- Sign put up at all Transfer Stations and Ordot Dump;
- Public Service Announcement sent to all media outlets:
- Map of facilities that accept banned material and which are permitted;
- Active face operators and spotters must be fully briefed and encouraged to engage operators of vehicles to understand their waste composition and what will happen if they are found with banned material in their disposed load.

Enforcement:

The following steps are recommended to be taken to provide adequate enforcement of the ban before it goes into effect.

- Active face operators and spotters must be fully briefed and encouraged to engage operators of vehicles to understand their waste composition and what will happen if they are found with banned material in their disposed load;
- Spotters and scale house technicians view material to be disposed and deny access if it includes banned material;
- If banned material is taken to the active face and dumped, the operator of the vehicle will be given a written Notice of Warning;
- EPA Guam will be asked to regularly watch the road to Ordot Dump during the first two weeks of the ban to cite illegal dumpers;
- SWMD should also be vigilant with watching for illegal dumpers on that road by having people:
- Once a second infraction is determined the entity will be excluded from using the Transfer Stations and Ordot Dump. The following are two proposed outlines for possible actions against those who transgress the ban at both the Transfer Stations and Ordot Dump:

Assumes we do not have to go to PUC:

1st infraction = 5 times the normal tip fee paid

2nd infraction = 10 times the normal tip fee paid

3rd infraction = 2 week ban plus 10 times the tip fee paid on the offending load

4th infraction = 4 week ban plus 10 times the tip fee paid on the offending load

Assumes we would have to go to PUC for financial penalty:

1st infraction = 1 warning

2nd infraction = 1 week ban (whole company)

3rd infraction = 2 week ban (whole company)

- If the entity making the infraction is a commercial, Gov Guam department, or a village public entity, then all will have their respective fleet excluded from Transfer Stations and Ordot Dump;
- If the entity making the infraction is a citizen, then that citizen will be banned from said facilities for same length of time as the other entities.

Potential Customer Reactions to This Policy:

Mayors: Each Mayor has a public works staff that keeps local parks and road ways clean of green waste. Primo's is located in Yigo (up north) so those in the south will have to travel further. Mayors have been generally supportive.

Commercial Customers: An owner of a commercial hauling company was in the office and I asked him about the potential reaction to such a ban. His response was that it was a business opportunity for the haulers. The ban will force his clients to separate, hence need more containers and hauls. He also said that it is something that has been discussed for years so it would not be a surprise.

Citizens: Material coming from residences is small in weight. Brush will most likely not be taken to grinding site; it may be kept in the yard or tossed among trees. OCC may get taken to either recycling location or dropped in OCC recycling drop off. Expect residential green waste to stay in the backyard or among trees; OCC recycling will increase.

Trash Collectors: OCC in the front end loaders will be a problem for the haulers because drivers are not able to see the material in the dumpster before it is dumped. From viewing the active face, these trucks regularly dump significant amounts of OCC. Expect companies

running front end loaders to ask for more time to educate customers. Rear loader trucks are capable of leaving behind the banned material.

Clients of Residential Collections: We could send each residential customer notification. Once collectors begin to leave behind OCC and other banned material, complaints will increase at our customer call center, calls to politicians will increase, calls of missed collections will increase causing our inspectors to spend more time checking and using more tags.

DRAFT LETTER

Dear Customer,

In an effort to increase recycling, extend capacity at the Ordot Dump, and comply with The Ordot Dump Waste Management Permit issued by the Guam EPA in 2005 (Permit No. 05-060LFL) request to ban specific materials from entering and being buried at the Ordot Dump, the following items will neither be accepted for disposal at the Ordot Dump nor accepted at any of the Solid Waste Management Division's Transfer Stations. These items are the following:

- No Old Corrugated Containers (cardboard)
- No Yard / Green Waste (tree limbs and brush)
- No Untreated and unpainted Wood (wood free from preservative and paint)
- No Inert Material (hard fill made up of rock, pavement, and concrete)
- No Mixed Loads (loads that combine any one or more of the above banned material mixed with acceptable materials)

This ban will be implemented on Friday June ?, 2008.

Beginning on June 6, 2008, attendants will view all material coming into the Ordot Dump for the purpose of keeping banned materials out of the landfill. If the customer is found to have dumped materials that include banned material a written Notice of Violation will be written and served to the operator.

Once a second infraction is determined the entity will be excluded from using any and all Transfer Stations and Ordot Dump. The following shows the term of these bans:

- 1st infraction = written notice
- 2nd infraction = 1 week ban
- 3rd infraction = 2 week ban
- 4th infraction = 3 week ban

If the entity making the infraction includes, but not limited to, a commercial, Gov Guam department, or a village public entity, then all will have their respective fleet excluded from Transfer Stations and Ordot Dump during the term of these bans.

Please find attached a pamphlet showing the names and locations of known facilities that take some or all of these banned materials.

Thank you for your understanding and patience in this attempt to recycle materials and/or conserve and extend the capacity of the dump.

Sincerely,



GUAM SOLID WASTE MANAGEMENT DIVISION RECEIVER POLICY MEMORANDUM

DATE: June 27, 2008

SUBJECT: Receivership: Banning Policy at all Solid Waste Division Facilities

The Policy

Effective July 17, 2008 the following materials will be added to the list of materials banned from disposal at the Ordot Dump and the three transfer facilities operated by the Solid Waste Management Division (SWMD) at Agat, Dededo and Malojloj:

- 1. **Old Corrugated Cardboard Containers (OCC):** corrugated cardboard boxes. These are widely recycled around the world. Over 70 percent of the corrugated containers are recovered and recycled into new corrugated products.
- 2. Yard and Other Vegetative Waste: a generic term used to define organic wastes from lawn, tree, horticultural and landscaping activities, including leaves, grass clippings, tree prunings, large cut waste timber and stumps, and other similar materials. These items can be ground into mulch and/or composted to use in the garden.
- 3. **Untreated Wood:** wood, such as construction and demolition lumber or pallets, is considered untreated when neither paint/stain nor preservatives have been applied to it. Untreated wood can be ground into mulch and composted or reused.
- 4. Inert Material: concrete, concrete blocks, bricks, rocks, and other bulky material.
- 5. **Mixed Loads:** loads containing one or more of the above material will be considered a mixed load as determined by SWMD personnel.

Policy Goals

Banning yard and other vegetative waste, untreated wood, inert material, such as rocks and concrete, and corrugated cardboard from the SWMD's Transfer Facilities and Ordot Dump will do two things:

- Encourage recycling by eliminating such items as cardboard and vegetative waste that can be recycled by private entities already operating on the Island of Guam; and
- 2. Increase capacity at the Ordot Dump while a new landfill is being designed and built.

Guam Solid Waste Management Division June 27, 2008 Page 2

Customers to Whom the Ban Applies

The ban applies to all customers who deliver waste to any of the SWMD's Transfer Facilities or Ordot Dump. This includes:

- All commercial haulers
- All loads generated by the Mayors' Offices
- All loads generated by the Government of Guam's Departments
- All residential self haulers

While the ban will not immediately apply to residential customers collected by the Solid Waste Management Division, it is anticipated that the ban will be extended to them at a later date.

Enforcement Rules

The following rules will be used to enforce the ban of items from all customers using the SWMD's Transfer Facilities and Ordot Dump.

- All loads entering facilities are subject to visual inspection by SWMD employees at the gate. If a load is found to contain banned material, the SWMD employee will inform the customer of the transport vehicle of the finding, advise the customer of the rules, inform the customer that the load cannot be dumped at the SWMD's facilities, and provide information as to what the customer can do with the load. This is <u>not</u> considered an infraction of the banning policy;
- If a load with banned material is not detected at the gate and a SWMD employee finds banned material at the disposal point, the employee will alert the customer who dumped the banned material of the issue. The SWMD employee shall request that the customer get out of the vehicle, acknowledge the banned material, and answer questions regarding the identity of the customer. The SWMD employee will obtain the customer's name and company (if applicable), the license plate number of the vehicle, and customer contact information. The customer will be requested to take back the banned material as long as it is safe to do so. No money will be returned to the customer for the material removed from the facility. This will be considered an infraction of the banning policy. The SWMD employee will then do the following:
 - 1. Upon a first and second time infraction, the customer committing the infraction will be warned and informed that upon a third infraction involving the same vehicle, that vehicle will be banned for a period of one (1) week from disposal at any and all of the SWMD facilities..
 - 2. Every additional infraction involving each specific vehicle will result in an additional week being added to that vehicle's exclusion from access to any and all SWMD facilities.
 - 3. After a one (1) month period during which a customer's vehicle, which had previously been cited as being used in the delivery of banned material resulting in an infraction, has had no such infraction, the customer for that vehicle shall be considered in good standing with that vehicle and be provided the privilege of starting the process from the beginning for deliveries with that vehicle, with the next infraction, if any, involving that vehicle being considered as the first, resulting in only a warning.

Time for a Change

Recycling: Key to sustainable waste management for Guam



New: Materials Ban at Guam Transfer Facilities and Ordot Dump

Effective July 17, 2008

Beginning Thursday, July 17, 2008, the following materials will be added to the list of materials banned from disposal at the Ordot Dump and the three transfer facilities operated by the Solid Waste Management Division (SWMD) at Agat, Dededo and Malojloj:

- NO Corrugated cardboard boxes
- NO Vegetative, yard and organic wastes, such as leaves, grass clippings, tree prunings, large cut waste timber and stumps
- NO Untreated wood, including construction and demolition lumber or pallets
- NO Inert material, including concrete, concrete blocks, bricks, rocks and other bulky material
- NO Mixed loads containing one or more of the above material

Why ban these materials?

- Cardboard, vegetative waste and untreated wood can be recycled
- Removing these materials will extend the life of the Ordot Dump while a new landfill is being built

Customers to whom the ban applies

The ban applies to all customers who deliver waste to any of the SWMD's Transfer Facilities or Ordot Dump. This includes:

- · All commercial haulers
- All loads generated by the Mayors' Offices
- All loads generated by the Government of Guam's Departments
- · All residential self haulers

While the ban will not immediately apply to residential customers whose waste is collected by the Solid Waste Management Division, it is anticipated the ban will be extended to them at a later date.

Penalties for infractions

The SWMD has established procedures for enforcing the policy and penalties for violating the ban. For information about the ban, including the enforcement policy and penalties for violating the ban, please visit www.GuamSolidWasteReceiver.org.



What should be done with banned materials?

These materials should be recycled! The following businesses accept the materials subject to the ban:

Corrugated Cardboard and Paper Products

Guam Transport and Warehouse (GT&W)

Location: Harmon Industrial Park

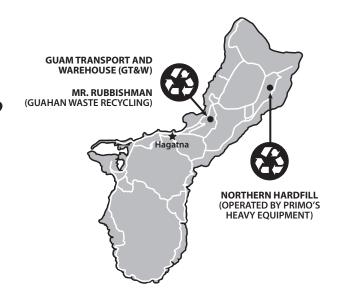
Hours of Operation: 8 a.m. – 5 p.m., Monday through Friday; 8 a.m. – noon Saturday No fee. Also offers paper shredding, trucking and warehousing for fee.

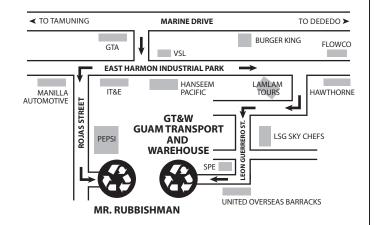
Corrugated Cardboard

Mr. Rubbishman (Guahan Waste Recycling)

Location: Harmon Industrial Park

Hours of Operation: 8 a.m. – 5 p.m., Weekdays





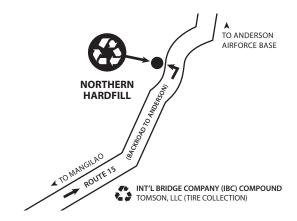
Vegetative and Green/Yard Waste and Construction and Demolition Debris

Northern Hardfill

(Operated by Primo's Heavy Equipment) **Location:** Yigo (Rt. 15 – Backroad to AAFB) **Hours of Operation:** 8 a.m. – noon, 1 p.m. – 5 p.m.,

Weekdays and Saturday; closed Sunday

Charges disposal fee. Green waste and wood waste are ground into mulch and given free to residents.



Government of Guam Solid Waste Management Division

542 North Marine Corps Drive Tamuning, Guam 96913 Phone: 671-646-3249 www.GuamSolidWasteReceiver.org





Request for Expressions of Interest

for

Financing, Construction, and Operation
of the Layon Landfill
Inarajan, Guam

Due: July 15, 2008

Issued by

Gershman, Brickner & Bratton, Inc. (GBB) as Receiver for the U.S. District Court of Guam

June 23, 2008

Section 1 General Information about this Request for Expressions of Interest

1.1 Background and Purpose

The Island of Guam is a United States Territory with an area of 210 square miles in the Western Pacific Ocean. Guam has a population of approximately 170,000, and it is the largest and southern most of the Mariana Islands. The primary municipal solid waste disposal site in Guam is the Ordot Dump, which has existed since World War II and has been cited for violation of the Clean Water Act (33 U.S.C. §1251, et. seq.).

The Government of Guam entered into a Consent Decree with the United States Environmental Protection Agency ("U.S. EPA") on February 11, 2004, to close the Ordot Dump, cease all discharges into the Lonfit River, open a new municipal solid waste landfill, and develop and implement recycling and hazardous waste management strategies to reduce the volume of materials going into the landfill ("the Consent Decree Projects").

Following the Consent Decree, the Guam Government, through its Department of Public Works, Solid Waste Management Division, proceeded with certain studies, surveys, and engineering design toward the closure of the Ordot Dump and the siting and development of a new lined, leachate controlled municipal solid waste landfill. However, the schedule of compliance in the Consent Decree was not met and progress to achieve compliance has been deemed unsatisfactory by the U.S. EPA and the United States District Court of Guam and its consultants, which are monitoring the Government of Guam's activities toward compliance. Therefore, on March 17, 2008, the United States District Court of Guam issued a court order appointing Gershman, Brickner & Bratton, Inc. ("GBB"), a solid waste management consultant, as Receiver to achieve the Guam Government's compliance with the Clean Water Act as set forth in the Consent Decree and implementation of the Consent Decree Projects.

As Receiver, GBB has full power and authority to enforce the terms of the Consent Decree and assume all of the responsibilities, functions, duties, powers, and authority of the Guam Solid Waste Management Division of the Department of Public Works, and any and all departments or other divisions of the Department of Public Works insofar as they affect the Government of Guam's compliance with the Consent Decree. Working under the guidance of the Court and in consultation with the U.S. EPA, GBB has reviewed the work already performed by the Government of Guam and its consultants and building upon that work where possible, is in the process of developing and executing a plan that will provide both the financing and leadership necessary to successfully address these vital services for the people of Guam.

Since a new municipal solid waste landfill must be constructed and placed into operation before the Ordot Dump is closed, it is critical that this new landfill and certain access road improvements be financed and constructed as soon as possible. Through an extensive siting study and associated fieldwork, a final site for the new landfill has been selected at Layon in Inarajan (see Exhibit 1). This site is a 225-acre parcel with approximately 141 acres as the landfill footprint containing 14 million cubic yards of airspace. The initial solid waste intake projections are an estimated 450-500 tons per day or approximately 140,000 tons per year. Hydrogeologic work and engineering design of this landfill are substantially complete, and final design

and permitting for construction of this facility are anticipated within the next two to four months. Condemnation action to acquire the Property for the new landfill, its access road and slope easements through Eminent Domain on behalf of the Guam Department of Public Works has been filed with the court by the Guam Attorney General's office. This action is under appeal by certain property owners, a motion hearing has been held, and the Attorney General is awaiting the court's ruling.





It had been anticipated that financing of the construction of the new landfill and associated access road improvements would be through a revenue bond issue of the Guam Government, and GBB is evaluating the needs and conditions for such financing. However, GBB is aware that certain companies have inquired about the landfill construction and operation opportunity and have indicated an interest in also financing the construction and other capital needs of the facility under a "Build, Operate, Transfer" arrangement or other contractual structure creating a public-private partnership with the Government of Guam.

GBB believes that such private financing and partnership arrangement has merit and could possibly accelerate the implementation of the Layon Landfill and the Guam Government's compliance with the Consent Decree. Therefore, GBB desires to obtain a better understanding of the interests, needs, and relevant experience of

companies that could undertake such a partnering, and, in particular, the details of the potential financing structure and the needs and conditions of such private financing. Therefore, GBB, as Receiver, is issuing this Request for Expressions of Interest ("RFEI").

1.2 RFEI is Not a Solicitation for Which An Award Will be Made

This RFEI is not a formal procurement, solicitation, or request for proposals in any manner and no award will be made from this RFEI. GBB is simply requesting certain information in an organized format (set forth in Section 3 herein) from organizations that have interest in financing, constructing, and operating the Layon Landfill.

The information will assist GBB in understanding the organizations that have interest in the project and how they may be able to finance, construct, and operate the Layon Landfill in the mutual interests of the citizens of Guam and their organization. Submission of an Expression of Interest in response to this RFEI in no way commits any party to participation in the project, qualifies any party as an acceptable proposer to finance, construct and/or operate the Layon Landfill, or limits their ability to respond to any formal procurement by the Guam Government and/or the Receiver relative to the Layon Landfill or any Consent Decree Project that may be issued.

Likewise, failure to submit an Expression of Interest to this RFEI will not preclude or diminish in any way the ability of any qualified organization to be considered in formal procurement by the Guam Government and/or the Receiver relative to the Layon Landfill or any Consent Decree Project.

1.3 Receiver Contact Persons

Any communication regarding this RFEI should be made in writing via U.S. Mail and directed to Timothy Bratton, Senior Vice President, or Chris Lund, Senior Project Engineer, Gershman, Brickner & Bratton, Inc., 8550 Arlington Blvd., Suite 203, Fairfax, VA 22031, or e-mail tbratton@gbbinc.com or clund@gbbinc.com, respectively.

1.4 Written Questions

GBB will accept written questions by mail or e-mail, until five business days prior to the due date for Expressions of Interest. Any written questions received pertaining to this RFEI will be posted and answered on the Receiver's Website [www.guamsolidwastereceiver.org/receiver.html]. GBB will endeavor to respond to written questions within five business days of receipt. However, GBB makes no assurance that written responses will be tendered if, in the opinion of GBB, such information is evident in the RFEI, the question has already been answered or goes beyond the intended scope of the RFEI. Responses will not be attributed to the submitter.

1.5 Amendment or Cancellation of the RFEI

If this RFEI requires amendment, written notice of the amendment in the form of an Addendum will be posted on the Receiver's Website at www.guamsolidwastereceiver.org/receiver.html. GBB reserves the right to modify, amend or cancel this RFEI.

1.6 Incurred Expenses

GBB is not responsible nor does it accept any liability for any expenses that submitters may incur in preparing and submitting Expressions of Interest, including interviews or meetings, if any. Each party that submits an Expression of Interest does so at its own expense.

1.7 Confidentiality

Expressions of Interest submitted in response to this RFEI are subject to disclosure to the extent allowed by law. Submitters must mark any portions of their Expressions of Interest which 1) they deem confidential; and 2) would actually qualify as protected confidential material under Guam statutes in order for the material to be treated as confidential information. The marking of every page of the Expression of Interest as confidential does not meet this requirement.

1.8 Acceptance of Terms and Conditions

By submitting an Expression of Interest in response to this RFEI, submitter accepts all of the terms and conditions set forth in this RFEI.

Section 2 Documents Available for Review

There are several documents regarding the proposed Layon Landfill available for review on the Guam Environmental Protection Agency ("Guam EPA") Website: www.quamepa.net. Among these are:

- Preliminary Landfill Site Suitability Report
- Landfill Site Evaluation Report
- Landfill Environmental Impact Statement Public Scoping Report

Also, additional information regarding the Landfill project can be found at www.guamlandfill.org and on the Receiver's Website at www.guamsolidwastereceiver.org/receiver.html.

Section 3 Submission Requirements

3.1. General Requirements

Submission of an Expression of Interest shall constitute acknowledgement and acceptance of all the terms and conditions contained in this RFEI. Expressions of Interest may be modified or withdrawn by an appropriate document duly executed and delivered to the place where Expressions of Interest are to be submitted at any time prior to the due date for Expressions of Interest.

GBB reserves the right to waive irregularities in Expressions of Interest received in response to this RFEI, and any such waiver shall not modify any remaining requirements in the RFEI or excuse the submitter from compliance with the terms and conditions of the RFEI.

GBB shall accept all Expressions of Interest for review that are prepared and submitted in conformance with this RFEI, but reserves the right to accept or reject in whole or in part any or all Expressions of Interest submitted. Receipt of an

Expression of Interest by GBB or submission of an Expression of Interest to GBB confers no rights upon the submitter, nor does it obligate GBB in any manner.

3.2. Delivery and Acceptance of Expressions of Interest

Expressions of interest should be e-mailed on or before July 15, 2008, to <a href="mailed-englished-bulb-underline-bulb-underl

All Expressions of Interest shall be clearly marked "Expressions of Interest for Layon Landfill Development Partnering."

3.3. Information Provided by Receiver

Information included in or provided with this RFEI or provided on Receiver's Website is provided solely for the convenience of parties submitting Expressions of Interest. NO REPRESENTATION OR WARRANTY OF ANY KIND IS MADE BY GBB AS TO THE ACCURACY OR COMPLETENESS OF THE INFORMATION INCLUDED IN OR PROVIDED WITH THIS RFEI. Parties submitting Expressions of Interest are solely responsible for conducting such independent due diligence investigations as may be necessary for the submission of Expressions of Interest. GBB and its employees, consultants, agents and advisors are not responsible for the completeness or accuracy of any information distributed or made available, orally or in writing, with this RFEI.

3.4. Ownership and Disclosure

Expressions of Interest received in response to this RFEI will be maintained by GBB and are matters of public record and subject to public inspection except as set forth in Section 1.7 herein.

Neither GBB nor its staff, agents, employees, representatives, consultants and advisors shall be responsible or liable in any manner for any losses that a submitter may suffer from the disclosure of information or materials to third parties or any other claims or damages resulting from this RFEI process. All Expressions of Interest (other than portions thereof subject to patent or copyright protection, if any) will become the property of GBB upon submission.

3.5. Conducting Investigations/Requesting Supplementary Information

GBB reserves the right to conduct investigations with respect to the qualifications, experience and representations of the submitter and any team members. Each submitter and any team member, through its request for and receipt of this RFEI and submission of an Expression of Interest, consents to such investigations.

3.6. Submittal Format

Any party submitting an Expression of Interest shall utilize the format as set forth below. The items listed below, and the designated locations thereof, shall be included in the Expression of Interest and in the order shown. Each section shall be clearly labeled, with pages numbered and separated by tabs as follows:

Tab 1 Cover Letter

Tab 1 shall contain a cover letter describing the organization and expressing the interest of the organization in meeting the needs and interests of the Guam Government and the Receiver relative to the Layon Landfill financing, construction, and operation, as expressed in Section 1 of this Request.

Tab 2 Contact Information Form and Organization Information Form

The submitting organization shall include a completed Contact Information Form and an Organization Information Form in this Tab 2. The Forms to be used are provided in Appendix A and Appendix B, respectively, of this RFEI.

Tab 3 Qualifications and Experience

Tab 3 shall contain qualifications and experience that document the organization's ability, capacity, skills, resources, and financial strength to provide the outcomes desired by the Guam Government and the Receiver. As a minimum, the following information is requested:

- Organizational structure
- Résumés of key personnel who would be involved in the project/business relationship
- Description of overall experience of the organization, including projects involving financing by the organization, particularly landfill financing, permitting, ownership/operation, or other significant industrial development and environmental projects
- Description of other public-private partnerships of the organization and/or similar projects
- Description of experience, if any, with waste transport
- Description of organization's financial strength and creditworthiness (Include a copy of the financial statements for the last two fiscal years.)
- Description of any third party arrangements, agreements, relationships, and/or other business transactions that the organization would request, require, or suggest as necessary for the Layon Landfill financing/ownership partnership to be successfully structured and carried out with the Guam Government and/or the Receiver

Tab 4 Description of Needs and Interests of the Organization

In Tab 4, the submitting organization is requested to describe its business philosophy, key interests, needs, and conditions in partnering with the Guam Government and/or Receiver to meet the needs, interests, and goals as expressed in Section 1 of this Request. This description shall include financial and contractual needs; issues and constraints, if any, known or anticipated in a partnering/business arrangement with the Guam Government and/or Receiver; other parties who would be part of any business transaction and their expected needs and interests; and other relevant information, special features, and conditions that would be important for GBB to know and understand about the organization and the needs for a successful partnership and/or business arrangement for the financing, construction, and operation of the Layon Landfill.

Specifically outline any essential contract provisions or binding assurances that would be required and describe the financing method and provide a description of how the financing will affect the initial or future operation of the landfill. This should include but not be limited to how the anticipated financing would affect: initial and future tipping fees and other fees charged for the use of the landfill (we are not asking for specific fees but we are asking for a description of how the financing will affect the initial and future fees); any costs that are assumed to be passed through to the Government of Guam; any access to special financing arrangements made available through or facilitated by either the Government of Japan or the Government of the United States; and any other business terms that are essential to any proposal of your organization.

Section 4 Review of Expressions of Interest

4.1 Review

Expressions of Interest received by GBB in response to this RFEI will be reviewed by GBB. It is anticipated that upon review of Expressions of Interest by GBB, certain questions and/or need for clarification of certain information or statements in such Expressions of Interest may be noted, in which case, GBB may issue letters to such submitters requesting additional information to answer questions and/or provide clarifications.

4.2 Interviews

GBB may elect to interview parties submitting Expressions of Interest in response to this RFEI. Interviews, if any, may be conducted face-to-face or they may be held via telephone conference call. However, GBB reserves, in its sole discretion, the right to interview only certain parties or to interview all parties submitting Expressions of Interest.

Appendices

- A. Contact Information Form
- B. Organization Information Form

APPENDIX A REQUEST FOR EXPRESSIONS OF INTEREST LAYON LANDFILL FINANCING, CONSTRUCTION, AND OPERATION

Contact Information Form

Name:
Title:
(2 nd) Name:
Title:
(optional)
Company:
Address:
Telephone Number:
Fax Number:
E-mail (1 st):
E-mail (2 nd):
I/we prefer to be contacted by: (circle one) U.S. Mail, telephone, fax, e-mail.
I/we prefer correspondence to be sent by: (circle one) fax, e-mail.

Please mail or e-mail completed form to:

Mr. Timothy Bratton Gershman, Brickner & Bratton, Inc. 8550 Arlington Boulevard Suite 203 Fairfax, VA 22031-4620 e-mail: tbratton@gbbinc.com

APPENDIX B

REQUEST FOR EXPRESSIONS OF INTEREST LAYON LANDFILL FINANCING, CONSTRUCTION, AND OPERATION

ORGANIZATION INFORMATION FORM

Organization Name: Address: Telephone: E-Mail: Contact:
Telephone: Fax: E-Mail: Contact:
E-Mail: Contact:
Contact:
T 6 1 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Type of organization (corporation, joint venture, partnership, individual):
If a corporation, list the names of all officers, directors, and shareholders possessing five percent or more of outstanding stock in the corporation. If a partnership, list the names of general and limited partners. Attach additional sheets as necessary.

В. **Business Information** 1. Describe the nature of your current business: 2. State the length of time you have been in that business under your present name: 3. With what other lines of business are you directly or indirectly affiliated? 4. Have you ever failed to complete any contract awarded to you? If so, where and why? 5. Has any officer or partner of your organization ever been an officer or partner of some other organization that failed to complete a contract? If so, state name of individual, other organization, reason therefore, and bonding company:

o past iivo youre	? Attach additional sheets as necessary.	
ubsidiaries been andictments, or pe	partners, members, joint venturers, parent corporation, or a party to any lawsuits, including any current investigations, adding litigation, within the last five years? If so, list these lawsuitheets as necessary.	ts.
action for alleged	that you operated been the subject of administrative or judicial violation of environmental or public health laws or regulations? If and disposition. Attach additional sheets as necessary.	f so,

9. List any and all actions occurring within the last five (5) years which have resulted i revocation or suspension of any permit or authority to do business in any federal, state local jurisdiction, recorded by Submitter, any officer or director thereof or any affiliate or related company.	e or
10. List any and all actions occurring in the past five years that have resulted in the base from public bidding recorded by Submitter, any officer or director thereof or any affiliat related company.	
11. List any bankruptcy proceedings in the past five years recorded by Submitter, any affiliate or related company.	-
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Following is the name and location of (1) the main office and (2) place of business where the

C. Main Office and Place of Performance

Main Office:	
Name of Company	
Street Address	
City, State, and Zip Code	
Place of Business where services will be performed if different than Main Office:	
Street Address	
City, State, and Zip Code	
The undersigned hereby declares that this Expression of Interest is made in good without fraud or collusion with any person or persons submitting an Expression of Interest on same RFEI and that the statements, representations, and information contained in this Expression of Interest, including this Organization Information Fare accurate and truthful. Signature of person duly authorized to sign Expression of Interest on behalf of the Submitter.	of n Form,
Authorized Signature	
Title Date	